

NISHANT SHUKLA

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Career Objective:

To work in pragmatic way in an organization where I can show my talent and enhance my skills to meet company goals and objective with full integrity and zest and provides a room to give out my best to the organization.

Working Experience:

Associate Salesforce Consultant

HURON EURASIS INDIA PVT LTD.

Noida

Jan 2022 - May 2023

- Started my salesforce journey as an Associate Salesforce Consultant (Junior Analyst) in which i have completed **Salesforce Bootcamp training program** conducted by an Organization and worked on various modules and sub-modules (provided by Trailhead).
- Expert in Salesforce customization.
- Achieved 98% user adoption rate.
- Certified Salesforce Admin & Associate.
- Developed a case study named as **Ticket Management System** using **Flow Builder** tool.
- Worked on **Student Community Portal** using **Apex** and **LWC**.
- Completed various training programs conducted by **Higher ED Advancement** such as **Education Data Architecture (EDA)**, **Affinaquest Bootcamp program**, process of **Data Conversion Testing** and **Data Migration testing** using **Salesforce** and **SQL**.
- Worked on various Client-Side projects for Higher ED Advancement and Salesforce Health Cloud.

Digital Media Trainee

MAGIC SOFTWARE PVT LTD.

Noida

Nov 2019 - Dec 2021

- Trained with industry experts in digital trends.
- Analyzed data to pivot strategies effectively.
- Streamlined content calendar, saving 10hrs/wk.
- Boosted online engagement by 30%.

- Developed ePubs and online education materials using **HTML** and **CSS**.
- Worked on various e-publication projects such as **Pearson India, HMH, Studysync, Bronte Epub conversion** and worked on zoning tool as **Mauthor** for content alignment, styling and checklists.

Trainings and certifications:

- Completed post-graduation program in java specialization from NIIT, **Kanpur**.
- Completed summer training in java from Aptech institute, **Kanpur**.
- Completed internship project from CMC Academy, **New Delhi**.
- **Salesforce Certified Administrator** provided by **Trailhead** managed by organization.
- **Salesforce Certified Associate** provided by **Trailhead** managed by organization.
- Certified in **Learning SQL Programming** from **Linkedin Learning** program.
- Certified in **Programming Foundations: Databases** from **Linkedin Learning** program.

Skills:

- Customer Service
- Good Communication Skills
- Manual Testing
- Agile Methodology
- System Integration Testing (SIT)
- User Acceptance Testing (UAT)
- Data Migration
- SQL
- HTML5 and CSS3
- Core Java
- Salesforce CRM
- E-pub Development
- Leadership
- Problem Solving technique
- Active Listening

Professional Qualification:

• **B.Tech. (computer science and engineering)** 2017 with **67.36%** aggregate from **PSIT College of Engineering, Kanpur** affiliated from **Dr APJ Abdul Kalam Technical University, Lucknow**.

Academic Qualification:

- **Intermediate (12th)** with **73%** in Science Stream from **U.P. Board**.

- **High School (10th) with 79% in Science Stream from U.P. Board.**

Personal Details:

Father' Name : Mr. Santosh Kumar Shukla
Date of Birth : 06-03-1995
Nationality : Indian
Language Known : English & Hindi.
Hobbies : Listening to Music, Reading and Playing Cricket.

Declaration:

I hereby declare that the above-mentioned information is correct up to the best of my knowledge and I truly bear the responsibility of its correctness.

Place: New Delhi

(Nishant Shukla)