

ANUSHKA SRIVASTAVA



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Academic Details

- Pursuing PGDM in Marketing & Human Resource Management from Jaipuria Institute of Management, Noida. (Batch – 2022-2024).
- BBA from GLA University, Mathura (UP), in 2021, secured 82.5%.
- 12th (Commerce) from S.J.S Public School, Raebareli, in 2018 and secured 80.2%.
- 10th (Science) from S.J.S Public School, Raebareli, in 2016 and secured 84.5%.

Knowledge Purview

4	Consumer Behavior Analysis	
4	Brand Promotion	
4	HR Operations	
0	Talent Acquisition	
4	Employee Engagement	
0	Social Media Marketing	

Soft Skills



Profile Summary

- An Ambitious and hardworking individual with a decent academic background and interpersonal Skills; currently pursuing a PGDM in Marketing & Human Resources.
- · Gained a Holistic understanding of Marketing Dynamics, from Customer
- Engagement in Data Analysis, through my Academic project on Enhancing customer experience and promoting sustainable fashion practices at ZARA.
- · Gained hands-on experience in Marketing Tactics including Customer
- Engagement and Market Research during the internship at ZARA Inditex,
 New Delhi.
- Successfully acquired multiple certifications in MS Excel, Digital Marketing, and HR Analytics, Design Thinking from Udemy and IBM.
- A quick learner with analytical thinking capabilities and a creative ability to work under pressure and meet deadlines.

Internship

Title	Enhancing Customer Experience & Sustainability at ZARA
Role	Marketing Intern at ZARA Inditex
Period	June 2023 – July 2023
Learning	 Conducted market research to gauge customer preferences and trends. Developed skills in customer-centric marketing, data analysis, and adaptability in a dynamic retail environment.

Academic Projects

Title	IBM Company Recruitment Process	
Role	Researcher	
Period	March 2020 – August 2020	
Learning	 Analyzed the effectiveness of various online assessment tools and digital interview platforms. Investigated IBM's adaptation to virtual recruitment strategies. 	

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Role	Researcher
Period	June 2023 – August 2023
Learning	 Utilized data analytics to evaluate consumer behavior and identify patterns in customer feedback.
	 Developed insights on improving customer satisfaction through personalized marketing strategies and CRM integration.

A Study of CRM and Consumer Preference

Extracurricular Activities

Contributed as:

- Senior Coordinator, Event Committee, Jaipuria Institute of Management, Noida (2023).
- · President, HR Committee, GLA University, Mathura (2021).
- Volunteer Ambassador for Internet Ethics and Digital Wellbeing.

Achievements:

- Secured 2nd position in Business Debate in Annual Fest at GLA University, Mathura in 2021.
- Completed the course with a Badge in enterprise design Thinking which is recently launched by IBM with a series of online self-paced training in 2022.

Personal Details

Date of Birth:05 September 2002Languages Known:English and Hindi

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