



Prince Upadhyay

COSTUMER SUPPORT EXECUTIVE

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📞 7042027183

🌐 Indian

Experienced Customer Support Executive with a demonstrated history of delivering exceptional service and resolving inquiries efficiently. Skilled in handling high-volume calls and emails, ensuring customer satisfaction and loyalty.

EXPERIENCE

COSTUMER SUPPORT EXECUTIVE

2022 - 2024

FCH Travels | Gurugram

- Managed customer inquiries and complaints with professionalism and efficiency.
- Provided timely and accurate information to customers to resolve issues.
- Collaborated with cross-functional teams to improve customer satisfaction.
- Utilized CRM systems to track and manage customer interactions effectively.

SKILLS

- 1. Communication
- 2. Problem-solving
- 3. Multi-tasking
- 4. Customer-focused

LANGUAGES

- English Hindi

EDUCATION

G.B.S.S School | Burari, Delhi