

# SUMEDHA CHAKRABORTY

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## PROFESSIONAL SUMMARY

A Quality Analyst with 4.3 years of experience with track record of dependability and leadership. Knowledgeable in QA methodology with proven history of reducing errors to increase quality. Proficient in preparing test cases, plans. Dedicated to analyzing and resolving defects. Focused Quality Analyst experienced in developing and executing manual test cases. Proficient in testing tools, systems and software.

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## WORK HISTORY

**QA Manual Test Engineer, 09/2023 to 12/2023**

**Footprints Education ChildCare Pvt Ltd - Noida**

- Enhanced software quality by designing and executing comprehensive test plans for the product
- Reduced defect rates by conducting thorough root cause analysis and implementing corrective actions.
- Improved project efficiency with effective collaboration across cross-functional platforms
- Streamlined QA processes, resulting in accelerated product releases and improved customer satisfaction.

**QA Manual Test Engineer, 12/2021 to 08/2023**

**ImpactQA Services Pvt Ltd - Noida , India**

Test a software as a Virtual End user as a basic strategy

- Responsible for Functional Testing, Basic API testing, and E2E testing, Regression Testing, UI Testing
- Prepare Test Cases, Test Approach.
- Handling the on shore team member tasks
- Responsible for handling the release
- Responsible for handling the happy flow of the product before every release

**QA Manual Test Engineer, 11/2019 to 12/2021**

**Checkbox Technology - Noida , India**

Analyzing the Requirement documents and understanding what needs to be tested.

- Creating Test Scenarios, test cases
- Performing Regression Testing, Re-testing, Smoke Testing, UI Testing, Ad-hoc Testing, Exploratory Testing
- Executing and validating API's and their corresponding response by comparing the results.
- Managing and coordinating with team members to deliver the requirement on time.
- Reporting and tracking bugs on JIRA and retesting the bugs and

## CONTACT

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## SKILLS

- Manual testing
  - Agile methodology
  - Planning and Coordination
  - Functional Testing
  - Scrum Framework
  - Regression Testing
  - Test Planning
  - User Acceptance Testing
  - Postman tool
  - JIRA management
  - Mobile Testing
  - Cross-browser testing
  - Multitasking
  - Project Management
  - Defect Tracking and Reporting
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- updating the bug's status with comments.
  - Report weekly progress of test cases execution.
  - Performing Performance Testing to know the speed, response time, stability of system under particular workload.
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## **EDUCATION**

**BCA, Computer Applications**

**Jaipur National University** - Jaipur

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## **ACCOMPLISHMENTS**

- Awarded ' Spot Award' within three month of joining
  - Awarded ' She is on the Rise' award
  - Awarded ' Employee of the Year'
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