

# ***CURRICULUM VITAE***

## **SURAJ THAKUR**

**Career Objective:** To be associated with a firm, which provides career development opportunities and contributes in its progress through my knowledge and skill.

### **Personal Profile:**

Name : SURAJ THAKUR  
Address : DUBURDIH NEW BASTI  
P.O. : KALYANESHWARI  
P.S. : KULTI  
  
DIST : PASCHIM BARDHAMAN  
STATE : WEST BENGAL  
  
PIN No : 713369  
  
Mobile No. : 8637061011, 8101592563  
E-Mail Address : 1) suraj.thakur712@gmail.com, 2) surajthakur99a@gmail.com  
Date of Birth : 02/10/1994  
Sex : MALE  
Marital Status : MARRIED  
Nationality : INDIAN  
Languages Known : HINDI, ENGLISH & BENGALI  
Fathers Name : KEDAR THAKUR

### **Educational Qualification:**

| <b>Qualification</b> | <b>University/Board</b> | <b>Year of passing</b> | <b>Subject</b> | <b>Percentage (%)</b> |
|----------------------|-------------------------|------------------------|----------------|-----------------------|
| Matriculation        | W.B.B.S.E               | 2010                   | All subject    | 52.50                 |
| H.S                  | W.B.C.H.S.E             | 2012                   | Arts           | 48.60                 |
| B.A (Hons)           | V.B.U(HAZARIBAG)        | 2016                   | Geography      | 54.00                 |

**EXTRA QUALIFICATION :** DIPLOMA IN INFORMATION TECHNOLOGY APPLICATION

(MS-WORD, POWER-POINT, EXCEL, ACCESS)

**Skills -Inbound Calls & Outbound Calls of Customer Handling for product related of Banking service, Health insurance, Life insurance and email, backend support knowledge.**

**EXPERIENCE :- Total - 5 Years**

4.#. I worked at **Policy Bazaar Insurance Brokers Pvt Ltd, Gurgaon** since 21th July 2022 to 02nd May 2023(**10** months Experience) as a Associate Service Consultant in Life Insurance.

3.#. I worked at **Niva Bupa Health Insurance Company Ltd, Noida** since 14th September 2021 to 07th July 2022(**10** month Experience) as a Customer Care Executive Post in Health Insurance.

2. #. I worked at **Conneqt Business Solutions Ltd, Noida** since 18th December 2020 to 10th August 2021(**8** months Experience) as a Customer Care Executive Post in Banking Process.

1.#. I worked at **Allsec Technologies Ltd, Chennai** since 24th April 2018 to 9th October 2020 (**30** months Experience) of Domestic Voice Process as a Customer Care Executive Post.

**Declaration:** I hereby declare that the information given herewith is correct to my knowledge and I will be responsible for any discrepancy.

Date: \_\_ / \_\_ / \_\_\_\_  
Place: Duburdih New Basti

\_\_\_\_\_  
Suraj Thakur  
**Signature**