

Simren Dsouza

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● ABOUT ME

As an enthusiastic Junior QA Tester with over 2 years of experience in software testing and bug management, I am excited to harness my skills to provide agile end-to-end IT solutions. My biggest career achievement to date is my efficient bug tracking system implementation, and I am well-versed in Scrum Agile Development and Jira

● WORK EXPERIENCE

01/11/2021 – 17/10/2023 Verna-Industrial State, Goa-India, India

JUNIOR QUALITY ASSURANCE ANALYST TEKNORIX TECHNOLOGIES PRIVATE LIMITED, VERNA-GOA

- Performed comprehensive regression testing on software releases, detecting and reporting software defects that led to a 15% reduction in post-release issues.
- Contributed to the development of test plans and strategies, providing valuable insights for optimizing testing processes.
- Utilized JIRA and TestRail to track and manage defects and test cases for complex enterprise software solutions.
- Collaborated with UX designers and developers to conduct usability testing for web interfaces, providing actionable feedback resulting in improved user experiences.
- Contributed to the development and execution of comprehensive test plans for new product releases, ensuring high-quality software deliveries.
- Performed root cause analysis of critical defects, collaborating with development teams to implement effective solutions.
- Led a team of QA testers, coordinating test activities and ensuring adherence to quality standards and project timelines.
- Implemented and maintained automated testing frameworks using tools like Selenium and Cucumber for web applications, resulting in a 50% reduction in manual testing efforts.
- Contributed to the development and enhancement of regression testing suites, ensuring maximum coverage of critical functionalities.
- Performed end-to-end testing of mobile applications, verifying functionality, usability, and compatibility on iOS and Android platforms.
- Developed and maintained test data and environments, ensuring accurate and consistent test results throughout the testing cycle.
- Participated in defect triage meetings, effectively communicating critical issues to stakeholders resulting in prompt resolutions.
- Conducted compatibility testing across multiple browsers and platforms for e-commerce platform, ensuring seamless user experiences.
- Created and executed test cases for performance testing, identifying and addressing bottlenecks resulting in a 40% improvement in application response times.
- Collaborated with development team to improve automated testing processes using tools like Jenkins and JUnit.
- Assisted in the implementation of an Agile testing framework, facilitating faster delivery of high-quality software.
- Conducted extensive manual testing on web and mobile applications, identifying and documenting over bugs and inconsistencies.
- Executed test cases and scenarios, ensuring adherence to project requirements

● EDUCATION AND TRAINING

07/07/2017 – 10/07/2021 Verna, India

BACHELOR IN COMPUTER ENGINEERING Padre Conceicao College Of Engineering, Verna-Goa, India

04/06/2015 – 10/04/2017 Pilar, India

SCIENCE , HIGHER SECONDARY Fr.Agnel Higher Secondary School, Pilar-Goa,India

07/06/2007 – 10/04/2015 Vasco, India

HIGH SCHOOL St.Therese's High School, Vasco-Goa , India

● LANGUAGE SKILLS

Mother tongue(s): **KONKANI**

Other language(s): **ENGLISH | HINDI**

● ADDITIONAL INFORMATION

MANAGEMENT AND LEADERSHIP SKILLS

Quality Assurance

Testing Methodologies

Jira

Scrum Agile Development

Bug Management

Test Report Development

Software Testing

Selenium

API Testing

SQL