Anurag Srivastava
Date of Birth 13Feb,1992

Contact

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Address

6/74 Roti Godam, distt- Sitapur

Resume Highlights

- High School in 2007 from CBSE Board .
- Intermediate in 2009 from CBSE Board.
- Graduation From Kanpur University in 2012.

Objective

I want to excel myself with my skills and want to contribute in the enhancement of the business of the company to touch the zenith of success in my life**.**

IT Skills

- Well conversant with MS- Office, Internet Operations, Outlook.

- Net meeting

- Excellent command over hardware and software troubleshooting.

Skill Set

- Effective monitoring .
- Troubleshooting.
- Coordination with service provider (BSNL).

Organizational Experience

6 years experience at **Merittrac Services Pvt.Ltd**.at the designation of technical support
2 years experience at Sify Technologies at the designation of Advance technical Support

About Merittrac Services Pvt Ltd.:

Merittrac Services Pvt Ltd is a very vast company in the field of Online examinations. It has over 100 of clients for the online examinations.

Area of operation: Lucknow (UP) Indore(MP) Kota(Rajasthan) Anantnaag(J&K).

Project: ICICI Bank, Manipal University , Sikkim Manipal University, CAT, TOFEL and also conducted the campus selection drive of INFOSYS, L&T, etc.

Responsibilities handled in Merittrac Services Pvt Ltd.

ONLINE:-

- Applying technical expertise in **troubleshooting** day to day network problems.
- In case of isolation quickly **coordinating with Merittrac officials** to resolve the issue.
- **Configuration of router** for new commissioned branches Provide telephonic support.
- **Local loop, digital loop testing** and resolving other technical issues With the Help of ATS of the company.
- Solve the technical issues like data backup, system formatting, outlook configuration and many other problems related to **desktop and Laptop**.
- Printer installation such as line printer dot matrix LaserJet office jet and basic **trouble shooting** of these types of printer.
- Software installation on **Client Machines** with troubleshooting.

OFFLINE:-

- Worked as Event Manager in the examination of Sikkim Manipal University, National Productivity Council.
- Also Given Training to the Proctors of different examinations and also have the capability to handle the team of upto 100 members.
- Provided Quality And Efficient Manpower to the company for conducting the examinations.

About Sify Technologies-:

Sify Technologies is basically a internet service provider.

Area of operation: Lucknow (UP)

Project: BSNL, HPCL ,UPPCL ,IIBF,CLAT,SSC and various others.

Responsibilities handled in Sify Technologies:-

- Counducted various online projects like **UPPCL , HPCL , SSC,BSNL** and also of **IIBF.**
- Working as a field engineer and have the responsibility of all the Post Offices to ensure that they have a proper internet available and in working condition.

Education

Degree	Institute	Board / University	Year	% marks
B.A.	RMP Degree College, Sitapur, Lucknow	C.S.J.MU.	2012	63.24
Intermediate	Mahrishi Inter College ,Sitapur	UP	2009	56.5
Matriculation	Mahrishi Inter College ,Sitapur	UP.	2007	60

Additional Certificate/ Extra Activities
● Attended the seminar on Networking at AMITY University.

Personal Details
Name : Anurag Srivastava
Fathers Name : Mr. Manoj Srivastava
Gender : Male
Languages Known : Hindi, English
Permanent Address : 6/74 Roti Godam, distt- Sitapur

DECLARATION

I here by declare that all details provided by me are true correct to the best of my knowledge.

Place: **(Anurag Srivastava)**

Date: