

# Ahsan Ali



I am committed to learning and self-development so that I can consistently achieve better results. I use a creative approach for problem solving. Furthermore, I am adept at handling multiple tasks on daily basis competently and at working under pressure



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**Passport No : V3901716**

## Languages

- English
- Urdu
- Hindi
- Basic Arabic

## Experience

### Associate Trainee Engineer, CMS IT

JAN 2024- Present

#### 1) Troubleshooting:

Identified and resolved technical issues promptly to ensure seamless operations.

#### 2) Firewall and Security:

Implemented and maintained robust firewall configurations for enhanced network security. Conducted regular security audits to identify vulnerabilities and implemented necessary measures.

#### 3) Microsoft 365:

Proficiently utilized Microsoft 365 tools for efficient collaboration and productivity. Provided support for Microsoft 365 applications, ensuring optimal functionality.

#### 4) Database:

Managed and maintained databases, ensuring data integrity and availability. Executed database queries and performed routine maintenance tasks to optimize performance.

## Skills

#### 1. Troubleshooting

#### 2. Firewall & Security

#### 3. Microsoft 365

#### 4. System BIOS

#### 5. Database

#### 6. Inventory Management

#### 7. Android Website Management

#### 8. Python

#### 9. MySQL

#### 10. Hardware | Software | Firmware

#### 11. AWS

12. **Leadership:** Ability to inspire, motivate, and guide teams toward common goals, while fostering a positive and productive work environment. Maintaining composure and continuing to lead effectively in the face of setbacks or adversity, inspiring confidence and stability within the team.

13. **Communication:** Strong verbal and written communication skills to convey ideas clearly, provide feedback, and ensure everyone understands expectations and objectives.

14. **Problem-solving:** Aptitude to identify issues, analyze root causes, and develop effective solutions to overcome challenges that arise within the team or projects.

15. **Team Management:** Skills in organizing, delegating tasks, and managing team dynamics to maximize productivity and achieve desired outcomes.

16. **Strategic Networking:** Ability to build and maintain relationships with stakeholders, clients, and other departments to foster collaboration and achieve shared objectives.

## Education

### Bachelor's in computer applications

I.E.C University - 2021

### Master's in computer applications

Jamia Hamdard University - 2023