

Raj Lakshya Saxena

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I had a good knowledge of Travel GDS and presently working as Senior Travel Counsellor with Carlson Wagonlit Travel.

Professional Experience

Teleperformance

September, 2023- 23rd May,2023

Senior Travel Counsellor

I am worked here as a senior travel counsellor for Carlson Wagonlit Travel process and managing Ticket Issuance for APAC region specifically for Singapore and Hongkong market. I am working here on Amadeus and Sabre GDS to carry out the operations by taking care of SLA and SOP.

- Had a good knowledge of Amadeus and Sabre GDS.
- Work within timeline and know how to maintain SLA.
- Had a good client interaction skills.

Education

IHM Shillong

03/16 - 04/19

Bsc in H&HA - 60%

- I could not completed my graduation because of family issue so I dropped out in last year.

Primordial Centre of Excellence

09/19 - 02/20

Diploma in Events Management - 60%

- I have completed diploma in events management from Haryana govt affiliated college situated in gurugram.

Kg Children School

03/15 - 03/16

12th Standard - 60%

- Completed 12th standard from MP Board

Key Skills

- Amadeus and Sabre Commands for ticket issuance.
- Required AHT handling.
- To Ensure of no SLA breach.
- Good knowledge of PCI.
- Good knowledge of Email Etiquette's.

Achievements

- Appreciated with the Certificate for Good performance in teleperformance.

Interests

- I like to travel and spend time on mountains.
- I am keen to know new things.
- I like surfing productive social media sites frequently like LinkedIn and YouTube.