

# Abhishek Jaiswal

## Senior Customer Care Executive



2 Years 6 Months



(+91) 9696620621



abhishekf10000@gmail.com



Job seeker with B.Com currently living in Varanasi/Benaras, Uttar Pradesh



## Key skills

- Communication Skills
- Management Skills
- Convincing Power
- Leadership Skills
- Customer Service
- Customer Service Operations



## Technical Skills

- Photoshop
- Microsoft



## Personal Information

City **Varanasi**

Country **INDIA**



## Hobbies

- Reading business case studies
- Playing adventure sports



## Languages

- English
- Hindi



## Profile Summary

*A young commerce guy interested in corporates' with +2yrs of experience in Operations Industry.*



## Education

**M.Com, 2022**

**Mahatma Gandhi Kashi Vidyapith, Varanasi**

**B.Com, 2020**

**Mahatma Gandhi Kashi Vidyapith, Varanasi**

**12th, 2017**

**CBSE, English**

**10th, 2015**

**CBSE, English**



## Work Experience

**Aug 2022 - Jan 2024**

**Senior Customer Care Executive  
Startek**

**Apr 2021 - Mar 2022**

**Client Support and Counsellor  
TPS Group of Education**



## Certification

- BCG Introduction to Strategy Consulting
- JPMorgan Chase Investment Banking



## Extra curricular

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### **Participated & Won in National Level Competition**

Rank 1 - Debate competition

Rank 1 - Video Making competition

### **Enrolled in National Service Scheme -NSS**