#### **RAHUL SHARMA**

**MALE** 

Email:-bookmanager1000@gmail.com

Mob No:- 9548527552

### **ACADEMIC QUALIFICATIONS**

Year	Degree	Institute	CGPA/Percentage		
2017-19	MBA (Marketing & Operations)	Lovely Professional University,	74%		
Phagwara					
2017	B.Tech (Mechanical Engineering)	Lovely Professional University,	6.26/10		
		Phagwara			

### **WORK EXPERINCE**

## **US** Recruitment Specialist

**Tutree** 

AUG 27,2023\_JAN 28, 2024

## **Job Responsibilities:**

- Respond promptly on call or chat or email professional through inbound and outbound leads.
- Responsible to provide excellent customer service, solving questions and queries of customers.
- I act as a recruiter and helping people in getting jobs.

#### **WORK EXPERINCE**

# Senior Education Counsellor In Byju's

BYJU'S (BDT)

DEC 25,2022\_APR 25,2023

## **DAILY WORK:- "Consumer Buying Interest In Education"**

- To identify the student academic status and parent profession.
- To generate need for counseling session over the phone call.
- To conduct counseling session on the Zoom application along with student and parents.
- Conduct student test and suggest suitable Byju's course according student performance.

#### **WORK EXPERINCE**

Max Bupa Health Insurance (JUL 15, 2020\_JAN 02, 2022)

## Project Title:- "Consumer Buying Behaviour In Health Insurance"

- To identify the buyers status and profession.
- To describe product and pricing strategies.
- To know the consumer's satisfaction about the product features and pricing.
- To maintain a regular relationship with most potential customers for collecting more references.

### **LIVE PROJECT**

**Square Yards (JAN 15,2019\_JUL 16,2019)** 

Project Title: "Consumer Buying Behaviour In Real Estate" •

To identify the buyers status and profession.

- To describe product and pricing strategies.
- To know the consumer's satisfaction about the price.
- To maintain a regular relationship with most potential customers.

## SUMMER INTERNSHIP MakeMyTrip(India) PVT.LTD. (MAY 28, 2018\_ JUL 17, 2018)

# **Topic:-** "APP PROMOTION AND MARKET SURVY"

- Analysed the customer behaviour on buying the holiday package i.e Holiday Ambassador App.
- Create awareness among 688 potential clients regarding offering and benefits of our App as well as provide better descriptions according to client requirement.
- Achieved target of 486 new downloads with the target market.
- Responsible for promoting the company's reach in given location.