

shahinitin231@gmail.com

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New Delhi , India 110059

Skills

- Inventory management
- Up-selling
- Store Opening and Closing
- Product Knowledge
- POS system operations
- Sales expertise
- Retail Store Operations
- Stocking and Receiving
- Teamwork and Collaboration
- Cash Handling

Education And Training

03/2021

Associate Of Arts:
Y.B.K INTER COLLEGE
New Delhi

Bachelor Of Arts:
Delhi University
New Delhi

Languages

Hindi: First Language

English: B2
 Upper Intermediate

Nitin Shahi

Summary

Upbeat, customer-focused Sales Associate with 1 years of experience in retail environments. Flexible and approachable, with strong organizational and time management skills. Delivers memorable guest experience through welcoming interactions and extensive product knowledge. Hardworking employee with customer service, multitasking and time management abilities. Devoted to giving every customer a positive and memorable experience.

Experience

Lifestyle International Pvt Ltd - Retail Sales Associate

New Delhi , India

02/2023 - Current

- Assisted customers with finding the right product for their needs.
- Provided product information and answered customer questions.
- Demonstrated knowledge of store products and services.
- Promoted high customer satisfaction by resolving problems with knowledgeable and friendly service.
- Assisted customers with product selection, sizing and styling.
- Maintained up-to-date knowledge of store merchandise and policies.
- Handled customer complaints in a professional manner.
- Upsold additional items based on customer interests and needs.
- Suggested ideas for improving store operations and increasing profits.

Oyo - Receptionist

New Delhi , India

09/2022 - 12/2022

- Greeted visitors and provided them with assistance.
- Answered incoming calls, took messages, and transferred calls to appropriate departments or personnel.
- Scheduled appointments for clients, customers, and other visitors.
- Maintained a neat reception area by organizing materials and tidying up furniture.
- Performed data entry tasks into various computer systems accurately and promptly.