

Suchita Priyam

Travel Consultant

Skilled travel service professional with over 2 years of successful client services and management experience with knowledge on diverse GDS technologies. Enthusiastic and Hardworking who enjoys working with people and building long-lasting relationships while learning something new everyday.

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EXPERIENCE

Brightsun Travel

OCTOBER, 2022 - PRESENT

Travel Consultant

- Worked as B2C and promoted to B2B consultant with an in-depth knowledge of GDS (Galelio, Amadeus, Sabre, NDC) to provide assistance to corporate clients.
- Assisting and advising clients with fares, exchange, cancellation, efficient routes, lowest available deals, exchange rates and travel products & services.
- Established and maintained strong relationship with client resulting in retention of clients and increasing profitability with client satisfaction as priority.
- Responded promptly to customer inquiries via phone or email while mitigating conflicts and providing on floor support & training for team.
- Have the knowledge to check hacked bookings in all 3 GDS ie. Galileo, Amadeus and Sabre

IGT Solutions

MARCH, 2022 - SEPTEMBER, 2022

Customer Service Executive

- Working as frontline agent for Expedia International Process with a depth knowledge of GDS (Amadeus, Sabre, Farelogix) to provide solutions to the customer.
- Handling passengers query and system issues of clients in a professional manner.
- Giving instant Floor Support, Training and Call support to New Joiners in efficient way.

EDUCATION

St. Xavier's College, Ranchi

2020

B. A. (Economic honours)

Guru Gobind Singh Public School, Bokaro

2016

XII

SKILLS

- Communication skills
- Problem Solving
- Time Management
- Adaptability
- Interpersonal Skills
- Event Coordination
- Creative Thinking

LANGUAGES

English (S, W, R) (Bilingual proficiency), Hindi (S, W, R) (Native)