

Karan Kumar Mandal

Vrindavan Colony, Shahyogi Nagar, Sector 3, Dhanbad, 826001

7004473460 | karanmandal611@gmail.com

Objective

A highly motivated and hardworking individual looking for a responsible role in reputed organisation to showcase my skills for professional and personal growth.

Experience

- Startek** May 2023 - Present
Telesales
 1. Fielded customer questions regarding merchandise, prices and upcoming company changes.
 2. Answered questions regarding seller inventory, shipping, payment and buyer complaints.
 3. Researched system for customer inquiries, product description and specifications.
 4. Offered advise and assistance to customers, paying attention to special needs or wants.
 5. Displayed strong leadership skills, inspiring the team to exceed expectations and reach goals.
 6. Committed to delivering exceptional customer service and driving ongoing business success.

Education

- Jharkhand Rai University, Ranchi** 2021 - 2024
Bachelor of Business Administration
7 CGPA
- G.G.P.S Bank more Dhanbad** 2019 - 2021
Intermediate
60.4 %
- G.G.P.S Bank more Dhanbad** 2017 - 2019
Matric
76 %

Skills

- Effective Communication skills
- Interpersonal skills
- Active Listener
- Quick Learner
- Management

Languages

- Read - Hindi & English
- Write - Hindi & English
- Speak - Hindi & English

Declaration

- I hereby declare that all facts given above are true and correct to the best of my knowledge.
- I hereby consent to the processing of the personal data that I have provided above for the application of this job role.

Activities

- Gym

Hobbies

- Traveling
- Car enthusiasts