



Your Name

Priya

CONTACT

@ PD654262@GMAIL.COM

7065248699

Sasaram Rohtas Bihar

PERSONAL DETAIL

Date of Birth : 05/05/1999

Nationality: Indian

SKILL

Relationship Management & Customer service:



Proficient in utilising data analytics:



Strong verbal and written communication skills:



CRM Head- Expert in admissions software & CRM systems:



Strategic Communication:



Strong analytical skills to assess outreach efforts:



Proficient in leveraging CRM systems and other technology tools to streamline communication, manage student interactions and track progress towards enrollment objectives:



OBJECTIVE

Guide prospective students through the admission process by providing comprehensive, accurate, and timely information on programs, institutional offerings, and eligibility criteria, ensuring students make well-informed decisions about their education. Utilize data analysis and feedback mechanisms to continuously refine admission strategies, track applicant behavior, and assess the effectiveness of outreach activities to optimize recruitment and retention rates.

EXPERIENCE

05/01/2022 : 18/03/2023

ICICI Bank Pvt Ltd

Relationship Manager

Working as Customer service advisor

17/04/2023 : 30/09/2024

Gopal Narayan Singh University

Team lead of Central Admission Cell

Working as an team lead of telecaller & Admission Counsellor executive, operational work of admission department

EDUCATION

2015 :

Govt Girls Sr.Sec. School Badarpur,New Delhi

High school

7.4

2020 :

Magadh University

Graduation With English Hons

68

2021 :

A N College, Patna

Bachelors In Library and Information Science

64