

ARSHAD ALI

TALENT ACQUISITION

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PERSONAL HISTORY

RESULTS-DRIVEN HR PROFESSIONAL WITH OVER 3 YEARS OF EXPERIENCE IN TALENT ACQUISITION AND 5 MONTHS IN PAYMENT & GRIEVANCE MANAGEMENT FOR LAST-MILE RIDERS AT FLIPKART. ADEPT AT RECRUITING TOP TALENT, RESOLVING EMPLOYEE ISSUES, AND IMPROVING WORKFORCE ENGAGEMENT. DEMONSTRATES STRONG INTERPERSONAL, ANALYTICAL, AND PROBLEM-SOLVING SKILLS.

TALENT AND SKILLS

MS OFFICE (WORD, EXCEL, POWERPOINT)
BASIC PYTHON
BASIC POWER BI
DATABASE MANAGEMENT
CANVA DESIGN

INTERSTS

ART CRAFT
LOVE & CARE ANIMALS

REFERENCES

REQUEST ON DEMAND

CERTIFICATES

SALE'S DIRECTOR
MANAV VIKAS EVAM SEVA SANSTHAN

AC TECHNICIAN
JAN SHIKSHAN SANSTHAN CENTER

SCREEN PAINTING
JAN SHIKSHAN SANSTHAN CENTER

LANGUAGES
HINDI/ENGLISH AND URDU

CAREER HISTORY

EXECUTIVE - FLIPKART JULY 2024 - CURRENT

PAYMENT & GRIEVANCE (LAST-MILE RIDERS)

MANAGED RIDER PAYMENT DISPUTES AND INQUIRIES, ENSURING PROMPT AND ACCURATE RESOLUTION.

LIAISED WITH FINANCE AND OPERATIONS TEAMS TO STREAMLINE THE RIDER PAYMENT PROCESS. HANDLED RIDER GRIEVANCES, RESOLVED OPERATIONAL ISSUES, AND IMPROVED RIDER SATISFACTION.

PROVIDED SUPPORT TO LAST-MILE RIDERS BY ADDRESSING CONCERNS RELATED TO COMPENSATION AND WORKPLACE CHALLENGES.

TALENT ACQUISITION EXECUTIVE - FLIPKART SEPT 2021 - JAN 2024

MANAGED THE FULL RECRUITMENT LIFECYCLE FOR MULTIPLE DEPARTMENTS, FROM SOURCING TO ONBOARDING.

DEVELOPED TALENT PIPELINES THROUGH VARIOUS RECRUITMENT CHANNELS AND MAINTAINED STRONG CANDIDATE RELATIONSHIPS. COORDINATED WITH HIRING MANAGERS TO IDENTIFY STAFFING NEEDS AND JOB REQUIREMENTS. CONDUCTED INTERVIEWS, SCREENING, AND ASSESSMENTS, ENSURING CANDIDATES MET BOTH TECHNICAL AND CULTURAL FIT.

ACADEMIC HISTORY

MASTER OF BUSINESS ADMINISTRATION
SWAMI VIVEKANAND SUBHARTI UNIVERSITY | 2024

GRADUATION
SHIA PG COLLEGE LUCKNOW | 2021

INTERMEDIATE
AWASIYA PUBLIC INTER COLLEGE LUCKNOW | 2016

HIGH SCHOOL
STERLING PUBLIC INTER COLLEGE LUCKNOW | 2014