## **PRIYANKA JAROLIA**



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## **SKILLS**

**Excellent Communication Skills** 

**Problem Solving** 

**Critical Thinking** 

**Presentation Skills** 

Collaboration

**Analytical Skills** 

Strong Work Ethic

Time Management

**Handling Pressure** 

Leadership

**Great People Skills** 

### **SUMMARY**

I am an adept individual with a keen interest in the field of IT and I want to merge my enthusiasm, efficiency and talent for the betterment and growth of the organization. I am currently seeking challenging and responsible position at entry level to enhance my management skills. I am a hard working team player eager to utilize my skills for the completion of the project on hand and come up as a valuable asset for the organization.

### **EXPERIENCE**

### IndiaMART.COM (2023)

#### Tele Associate Free Seller Enrichment Freelancer

- As a part of the program I am expected to engage in a voice-based calling process where I need to collect, verify and update business profiles to achieve desired outcome.
- My role involves educating sellers about IndiaMART, creating their profiles, addressing queries, and enhancing the overall quality of outputs.

#### **GD GOENKA (2018-20)**

#### **Academic Head**

- As an academic head I was responsible for managing and oversees the execution of all facets of operations needed for the delivery of academic programs and curricula.
- Maintains supplies inventory by checking stock to determine inventory level, anticipating needed supplies, placing and expediting orders for supplies.
- Exhibits polite and professional communication via phone, e-mail, and mail.
- Responsible for record keeping of staff, schedules, curriculum, etc.

### Mothers Pride (2016-17)

#### **Academic Counsellor**

- As an academic Counsellor I was responsible assisting school administrators and educators with planning and carrying out school-related programs and event.
- Responsible for communicating with parents via phone, e-mail, and mail.
- Also handled front desk job responsibility for considerable period.
- Responsible for conducting interviews for various positions.
- Responsible for working as junior teacher.
- Responsible for event organization and related workload.

#### **Administrative Assistant**

- Provides administrative support to ensure efficient operation of office.
- Completes operational requirements by scheduling and assigning administrative projects and expediting work results.
- Responsible for Inventory control.
- Supports team by performing tasks related to organization and strong communication.

## **STRENGTHS**

Team Player

**Quick Learner** 

**Enthusiastic** 

**Goal Oriented** 

**Punctual** 

## **HOBBIES**

Travelling

Music

Writing

Art & Craft

# **LANGUAGES**

Hindi



### **BAL BHARATI INSTITUTE (2015)**

#### **Trainee**

- Trained to have excellent communication skills in English and Hindi.
- Trained to deal effectively with customer/client/parents (in school environment).
- Trained to be better at management of project in time bound environment.

### **EDUCATION**

### Delhi University New Delhi (2020)

Bachelor in Arts Programme

### BAL BHARATI INSTITUTE Pusa Road New Delhi (SCERT) (2013-15)

Diploma in ECCE

### Kendriya Vidyalaya Janakpuri New Delhi (2012-13)

12<sup>th</sup> from CBSE

### Kendriya Vidyalaya Janakpuri New Delhi (2010-11)

10<sup>th</sup> from CBSE

## COURSES AND CERTIFICATIONS

Completed certification in Tele Associate Freelancer Program from Indiamart.com Completed certification in Google Digital Marketing from Google.com

Completed course Business Communication Skills from Udemy.com

Completed course Microsoft Excel from Udemy.com

Completed course MS Office from Udemy.com

Completed course Basic Computer Fundamental Course from Udemy.com

Currently going through various other courses for constant up skilling.