




## • Contact

-  Ghaziabad , UP 201102
-  8920090143
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## • Skills

Excellent problem-solving abilities  
Positive Attitude  
Active Listening  
Multitasking  
Effective Communication  
Continuous Improvement

## • Personal Details

**undefined:** 14/11/2002

**undefined:** Indian


**undefined:** Single


**Gender:** Male

## • Software

Adobe photoshop  
Corel draw

## • Languages

Hindi  Upper intermediate (B2)

English  Intermediate (B1)



# Sameer Malik

Student

Creative customer care professional dedicated to consistently surpassing service goals with unparalleled support for customer needs. Smoothly manages both incoming and outgoing calls and remote requests by applying strong organizational, research and time management skills. Solid history of success in fast-paced call centers.

## • Work History

2023-03 -  
2024-11

### Customer Care Executive

Eureka Outsourcing Globe, Noida

- Provided customers with updates and periodic statements on service developments and changes in trends.

2023-11 -  
2024-06

### Customer Service Representative

Cogent E Services, Noida

- Responded to customer requests for products, services, and company information.
- Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns.

## • Education

Expected in  
2026-06

### Master of Science

Indira Gandhi National Open University , India - New Delhi, India

2023-06

### Bachelor of Science: Science Education

Indira Gandhi National Open University , India - New Delhi, India

2019-03

### Intermediate Education

Uttar Pradesh Board, India - Uttar Pradesh, India

2017-03

### Higher Education

Central Board of Secondary Education , India - Uttar Pradesh, India

## • Hobbies

Learning new things, Graphic designing, Travelling, Watching movies.