

Md. Shakir Alam

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Career Summary

Dedicated and highly skilled pharmacist with 4 years of experience in various pharmacy settings. Known for providing exceptional patient care and ensuring the safe and effective use of medications. Adept at collaborating with healthcare teams to optimize medication therapy and improve patient outcomes. Possessing a strong background in clinical pharmacy, medication therapy management, or pharmacy operations. Proven track record of leadership, professionalism, and continuous commitment to excellence in pharmacy practice. Passionate about staying updated with the latest advancements in pharmacy and contributing to the advancement of the profession.

SKILLS

- **Medication Management:** Ability to accurately dispense medications, verify prescriptions, and counsel patients on proper medication use, dosage, and potential side effects.
- **Clinical Knowledge:** Strong understanding of pharmacology, pharmacokinetics, and drug interactions to assess medication appropriateness and ensure patient safety.
- **Patient Counseling:** Effective communication skills to educate patients on medication regimens, address concerns, and promote adherence to treatment plans.
- **Medical terminology:** Understanding of medical terminology and the ability to interpret medical information related to adverse events.
- **Medication Therapy Management:** Skill in conducting comprehensive medication reviews, identifying medication-related problems, and recommending interventions to optimize therapy outcomes.
- **Interdisciplinary Collaboration:** Ability to collaborate with healthcare teams, including physicians, nurses, and other healthcare professionals, to ensure coordinated patient care and medication management.
- **Safety Surveillance:** Proficient in monitoring safety profile of drugs, vaccines.
- **Soft Skills:** MS office, Collaboration, Communication, Planning, Teamwork, Time Management, Leadership.

Work EXPERIENCE

Senior Executives Sales /Pharmacy Incharge **Reliance Retail Ltd.** **Nov 2022 – Feb 2024, Muzaffarpur, Bihar,India**

- **Operational Management:** Overseeing day-to-day operations of the pharmacy, including staffing, scheduling, inventory management, and workflow optimization to ensure efficient and effective pharmacy services.
- **Staff Supervision and Training:** Recruiting, hiring, training, and supervising pharmacy staff, including pharmacists, pharmacy technicians, and support personnel. Providing guidance, mentorship, and performance feedback to ensure staff competency and compliance with pharmacy policies and procedures.
- **Quality Assurance and Regulatory Compliance:** Ensuring compliance with pharmacy laws, regulations, and standards of practice set by regulatory agencies such as the state board of pharmacy and the Drug Enforcement Administration (DEA). Implementing quality assurance measures, conducting internal audits, and maintaining documentation to uphold pharmacy accreditation and licensure requirements.

- Patient Care and Counseling: Providing pharmaceutical care services, including medication counseling, medication therapy management (MTM), and medication reconciliation to optimize patient outcomes and promote medication adherence. Resolving medication-related problems and addressing patient concerns in collaboration with healthcare teams.
- Medication Safety and Error Prevention: Implementing strategies to enhance medication safety, minimize medication errors, and prevent adverse drug events. Overseeing medication storage, handling, and dispensing practices to ensure accurate and safe medication use.

Retail Pharmacist, The Medacle

Oct 2019 – Oct 2022, Patna, Bihar, India

- Receives prescriptions, checks patients' medicine histories, and ensures optimal dosage and methods of administration and drug compatibility before dispensing
- Stores and preserves vaccines, serums and other drugs subject to deterioration
- Supervises and co-ordinates the work of pharmacy technicians, pharmacy interns and pharmacy sales assistants.

EDUCATION

Bachelor of Pharmacy, Jaipur National University, Jaipur, Rajasthan, India

2015-2019

Intermediate 12th, BSEB, Patna, Bihar India

2013-2015

PROJECTS

Project name

A Project on Prescription Pattern of Drugs used in various skin Diseases in Dermatological OPD, Rampur Uttar Pradesh 2020.

CERTIFICATIONS/LICENSES/CONFERENCE

- Registered Pharmacist with Bihar Pharmacy Council.
- Attended the virtual "16th skill Development program on Pharmacovigilance for Medical Product's" organized by National coordination Centre, Pharmacovigilance Programme of India (NCC-PvPI), India Pharmacopoeia Commission, Ghaziabad, India from 15 to 19 March, 2021.
- Attended 3 days International Conference of Ethno-pharmacology at Jamia Hamdard, 2020.

DECLARATION

I hereby declare that all the information provided above is correct to the best of my knowledge.

Md. Shakir Alam

Place – New Delhi

