AYUSH UPADHYAY



CONTACT

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- ₩ 27/10/1997

OBJECTIVE

Dedicated Customer Service Professional with knowledge of service delivery and proven multitasking abilities. Commited to maintaining professional relationships to increase profitability and drive business results.

SKILLS

- Communication Skills
- Good hand at Lexicons
- Resilient
- Listening Skills
- Multitasking
- Experienced in operating CRM

EXPERIENCE

Bajaj Allianz Life Insurance

INSURANCE ADVISOR

Was advising prospects on their future needs with alternate insurance products.

Policybazaar.com

SALES OFFICER

. Had the responsibility of selling insurance policies to the NRI customers.

. Dealt with different types of Life Insurance Policies.

. Catered needs of prospects from Dubai, Quwait, etc.

Smoke Alarm Solutions (1 Year + Experience)

Feb - 2023 -Current

CUSTOMER SERVICE OFFICER

Ensuring the properties are compliant in regards with the smoke alarms as per Australian Standards.

Handling queries of Property Managers and Private Owners, Landlords via call and email.

Taking payments.

Carrying procedures as in updating tenant details, sending progress updates and doing property cancellations to property manager's, owner's correspondence

EDUCATION

| St' Mary's School 10th 60% | 2014 |
|-----------------------------------------|------|
| St' Mary's School 12th 62% | 2016 |
| MGKVP BCA 60% | 2019 |
| AKTU MBA 68% | 2022 |

PROJECTS

Royal Tea

Intestinal wellbeing is essential to sustain a healthy body and should be preserved and maintained daily. This is the only product that safely and effectively. While not an easy topic to address, Colon and Intestinal cleansing is a subject that needs to be dealt with in the quest for weight management, vital health and longevity.