



PRABHATH KUMAR GUPTA

Senior Travel Consultant

PROFILE SUMMARY

Mechanical Engineering graduate (B.E.) from the class of 2017, actively seeking opportunities in the core sector to leverage my skills and knowledge. Eager to contribute to a dynamic team and apply theoretical expertise to real-world scenarios. Passionate about pursuing a career in mechanical engineering, with a focus on continuous learning and professional growth. Open to entry-level positions that offer a platform for skill development and hands-on experience in the industry.

EDUCATION

- 2017 B.Tech/B.E. **takshshila institute of Engineering and technology**
- 2013 XIIth **English**
- 2010 Xth **English**

WORK EXPERIENCE

- Jun 2023 - Sep 2024 Senior Travel Consultant **Webhelp**
Corporate travel desk , offering and selling the cheapest options for flight and hotels for corporate clients
- Jan 2022 - Jun 2023 International Travel Executive **IGT Solutions**
I am responsible for handlin customer flight ticlet and performing exchange, void , refund , making any changes in PNR, customer interaction ,also doing the same for hotel, handelling cancellation , changes , validating complaint , And taking necessary action on hotels .
- Feb 2021 - Sep 2021 Customer Service Officer **ICICI Bank**
Value Banker - which Includes operation and sales both

Projects

PERSONAL INFORMATION

- ✉ **Email**
pg3539@gmail.com
- ☎ **Mobile**
(+91) 7879929983
- 📅 **Total work experience**
2 Years 1 Month

KEY SKILLS

- Galileo
- Sabre
- Amadeus
- Business Development
- Direct Sales
- MS Office
- Excel
- Power BI
- SQL
- ETL Tool

OTHER PERSONAL DETAILS

- City Gurugram
- Country INDIA

LANGUAGES

- english

- hindi

30 Days

INTERNSHIP FOROM TATA MOTORS

got basic knowledge about mechanical component of tata light vehicle, and got basics in autommobile services

31 Days

INTERNSHIP

hydal piwer generation

COURSES & CERTIFICATIONS

- NCC C CERTIFICATE "A" GRADE