



# Rohit Rajesh

Customer Service Executive

## Contact

### Address

Noida , India 201301

### Phone

9958084916

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## Skills

International customer support

Resolution

Active listening

Knowledgeable and dedicated customer service professional with extensive experience in international business industry. Solid team player with outgoing, positive demeanor and proven skills in establishing rapport with clients. Motivated to maintain customer satisfaction and contribute to company success. Specialize in quality, speed and process optimization. Articulate, energetic and results-oriented with exemplary passion for developing relationships, cultivating partnerships and growing businesses.

## Work History

2021-04 -  
2024-03

### Customer Service Senior Executive

*Korenomics Sourceright , Pune*

- Conducted regular performance evaluations for team members, providing constructive feedback that contributed to significant improvements over time.
- Reduced response times for international client inquiries, providing timely resolutions to issues and concerns.
- Conducted regular performance evaluations and provided constructive feedback, fostering a culture of continuous improvement among team members.
- Controlled resources and assets for department activities to comply with industry standards and government regulations.

## Education

2023-05

### BA: Journalism

*Tilak Maharashtra Vidhyapeeth - Pune*