

ANDREW KONYAK

PROFILE

I'm Andrew Konyak from Nagaland, I foresee myself on an aspiring hospitality professional eager to embark on a rewarding career in the industry. I'm an enthusiastic and adaptable individual with a passion for delivering exceptional customer experiences and a commitment to mastering the art of customer service. Seeking an opportunity to contribute my skills, learn from industry experts, and grow within a dynamic and customer-centric environment.

CONTACT

PHONE:
+91 8219118528

EMAIL:
newakshat@gmail.com

HOBBIES

Singing
Reading
Cooking
Travelling

SKILLS

Strong Interpersonal Skills
Verbal Communication
Customer Service
Quick Learner

EDUCATION

Kangra Valley School

12th Grade
2022 - 2023

Happy Hour Public School

10th Grade
2020 - 2021

Learnings: -

Teamwork: Collaboration and coordination with fellow members to manage tasks, emergencies, and ensure customer satisfaction.

Customer Service: Adeptness in providing outstanding customer service, being attentive to customer needs, and maintaining a friendly and approachable demeanor throughout the conversation.

Calmness Under Pressure: Maintaining composure during tasks, emergencies, or challenging situations is crucial for reassuring customer and ensuring customer's safety.

Attention to Detail: Answered customer complaints with quick solution, ensuring customer satisfaction.

Physical Stamina: Endurance to manage long day of work.

OTHER QULIFICATON:

Knowledge in computer MS-Excel, MS-Windows and MS-Office

LANGUAGES

English
Hindi
Nepali
Nagamese
Himachali