

# VISHU RAWAT

TECHNICAL SUPPORT ENGINEER

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## OBJECTIVE

Seeking a challenging career in an IT/Software firm, where I can optimally utilize my technical skills. To work in an environment which encourages me to succeed and grow professionally where I can utilize valuable time and knowledge in an organization which recognizes the value of hard work and trust me with responsibilities and challenges.

## WORK EXPERIENCE

**Technical Support Engineer**  
Indus Towers Limited  
Gurugram Haryana India  
(07-Sep-2022 – Present : 1 year 4 month)

### Role

Expertise in effectively monitoring and maintaining networks. Skilled in incident management, field coordination, Site Down & critical alarm monitoring, outlook, mailing, proficient in using software tools such as C-zentrix, DSS, UOC. Explaining site alarm those are generated from sites & Riggers for site restoration and ensuring the smooth operation of networks and the prompt resolution of issues. Engineers for telecom giants like Vodafone -Idea, Jio and Airtel in the north region specially for Delhi circle.

## HOBBIES

Music, Travelling, Singing.

## EDUCATION

**10th Standard**  
(2017)  
Modern public school.  
Central board of secondary education (CBSE).

**12th Standard**  
(2019)  
Modern public school.  
Central board of secondary education (CBSE).

## GRADUATION

BCA  
(2019-2022)  
Neelkanth group of institutions. Meerut  
Chaudhary Charan Singh University (CCS).

## PERMANENT ADDRESS

Moolchand Vihar Khatauli  
Muzaffarnagar  
Uttar Pradesh

## LANGUAGE

Hindi & English.

## MAJOR STRENGTHS

- SINCERE
  - HARDWORKING
  - KEEP TO LEARN
  - ACTIVE LISTENER
  - PATIENCE
  - TRUSTWORTHINESS
  - PUNCTUALITY
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Thank you for taking the time to review my resume. I look forward to talking with you.

Sincerely,

VISHU RAWAT

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## TECHNICAL SKILLS

- ADVANCE MS EXCEL
- HTML, CSS
- INTERNET KNOWLEDGE
- OUTLOOK MAILING
- C, C++
- JAVA
- SOFTWARE TOOLS
- DATA ANALATIC