# UJJAWAL KHATRI

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Lucknow, UTTAR PRADESH (IN) Address:

#### PROFESSIONAL SUMMARY

SKILLS customer management customer relationship customer care marketing sales chat process chat customer  $hand ling\ customer\ experience\ client\ satisfaction\ customer\ satisfaction\ customer\ engagement\ retention\ client$ development customer service

#### **EXPERIENCE**

Aug. 2024 - Present Lucknow, Uttar Pradesh Pre Sales Representative , Bharti Airtel Broadband .

March. 2023 - Jun. 2024

Presales Consultant, SLMG BEVERAGES.

Feb. 2021 - Jul. 2022 Lucknow, Uttar Pradesh

Zaar Marketing Solutions , Pre Sales Representative .

### **EDUCATION**

Class XII: Hindi 2022

Feb. 2022

**Bachelor of Arts: English** 

· Dr Ram Manohar Lohiya Awadh University Faizabaad, Lucknow, UTTAR PRADESH

## **SKILLS**

BEVERAGES Expert Call Center Expert Experienced Class X client development Expert

customer care

Expert

#### **LANGUAGES**

Hindi English