

Abhishek Dagar

DLF Phase 3, U Block
Gurgaon (122001) Haryana, India.

Mail id - adagar867@gmail.com

Mobile No.- 8295967003

Objective

Experienced in multiple facets of management, including training, client relations. .

Skills

Strong interpersonal skills emphasizing tact, patience and courtesy ability to establish a professional, effective rapport with students.
Great organizational and time management skills.
Superior ability to motivate a team and produce results.
Ability to instruct students and manage their behaviour.

Experience

Worked in Hi3 Ind. Pvt. Ltd from Jan. 2017 to April 2019 (Senior Associate).

I have worked as a senior executive to handle the escalations of the customers on e-mail & chats.

Train the new recruiters.

Worked in Jindal Intellicom May 2019- Nov. 2019 (Zomato Chat)

I have worked as a customer delight associate to solve the customers escalations & also worked on CSAT & DSAT data.

Worked in Webhelp India Pvt. Ltd April 2020 to Feb. 2024.

I have worked as a senior customer executive.

Maintain the daily productivity reports.

Fulfill the daily basis Target.

Education

I have done my 10th Class from CBSE board(88%).

I have done my 12th class from CBSE board (73%).

I am pursuing B.S.C final year in MDU (Result Awaiting)

Personal Details -

Father's Name - Mahipal Singh

Mother's Name- Rama Devi

D.O.B. - 03/12/1998

Gender - Male

Nationality. - Indian

Material Status- Unmarried

Language. - Hindi , English .

Hobbies. - Cricket and volleyball and listening music.

DECLARATION ::

I solemnly declare that all the information given above is true and reliable up to the best of my knowledge and confidence.

Date :

Signature: