

# RESUME



**RAJ KUMARI**  
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Objective : Intend to build a career with a leading corporate of Hi-Tech environment with committed and dedicated people  
Which explore myself fully and realize my potential. Willing to work in challenging and creative Environments.

PROFESSIONAL PROFILE. \* *More than four years successful experience in tele calling service and support with recognized strength in Retention, Gross, Renewal tele calling.*

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## EMPLOYMENT

### **Atria Convergence Technologies: -**

**From last 6 months to till Nov**

- Currently associated with **Atria Convergence Technologies** as a Tele sale executive.
- Calling customer offering them good offers & Generating sale in system also maintain files.

### **Hathway Datacom: -**

**Worked in Hathway datacom for 3 years**

- Associated with **Hathway** as a tele caller executive in Retention, gross, renewal all type of churn customer due for payment.
- Handling open ticket giving resolution to customer closing the ticket at their TAT time. And taking feedback from the customer.

**Mohit Enterprises (IDEA): -**

**Worked in Idea for 1 year**

- Associated with **Idea** Mohit Enterprises as a Data Entry operator.

**IT Skills :**

- MS Word, MS Excel, Power point
- Internet browsing.

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**PERSONAL PROFILE.**

Father name : Mr.Ramesh  
D. O. B. : 20 june 1995  
Marital status : Single  
Gender : Female

**EDUCATION.**

: 10<sup>th</sup> from SKV NO-1.  
: 12<sup>th</sup> from SKV NO-1.  
: B.A. from Delhi University

**Raj Kumari**

**Dated:.....**

**Place: Ghaziabad**