

SHARMA RISHI RAJ

GRADUATE IN COMPUTER SCIENCE

PROFILE



- A multitasking and dynamic person having degree in computer science.
- Expert in listening and resolving problems.
- Expert in working pressure situations.
- Proficient in delivering high quality result.



rishiraj8909379679@gmail.com



+91-7617544187



Agra, Uttar Pradesh

EDUCATION

**Bachelor of Science
- Computer Science**

Mumbai University

2018-2021

Intermediate

2017-2018

Dayalbagh Educational Institute

WORK EXPERIENCE

Technical Support Executive 2022-2022

Teleperformance

Highly motivated and experienced call center professional with five years of experience providing excellent customer service to clients. Skilled in using technology to improve customer experience, problem-solving, and multitasking.

SKILLS

- Communication
- Time management
- Leadership quality
- Technical skills
- Creativity
- Problem solving attitude

TECHNICAL SKILLS

MS Word

MS Excel

MS Power Point

Python (Programming)

Avaya Cloud office

Cloudtalk

LANGUAGE

English (Good)

Hindi (Proficient)