

Mukesh Kumar  
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Location: New Delhi

## CAREER OBJECTIVE

To pursue a career in a value based, growth-oriented organization, contemplating sustained individual growth through hard work and self-improvement in any demanding work and working condition.

## WORK EXPERIENCE

✚ Currently working in **Collegedekho.Com** Since Dec 2022. As an Academic Counselor in education services/sales vertical after SSC and HSSC . ( 2 Years ).

✚ 1 Year working experience in IndiaBulls Dhani as Customer Care Officer.

## COMPANY PROFILE

Collegedekho Company with turnover of 250 Crore and employee's strength of 500. Collegedekho Industries dealing with domestic and international clients.

## PROFESSIONAL QUALIFICATION

❖ Bachelor of Arts Pursuing 2<sup>nd</sup> Year from Delhi University.

ACADEMIC QUALIFICATION EXAMINATION	BOARD/ UNIVERSITY	YEAR OF PASSING	PERCENTAGE
12 <sup>th</sup>	CBSE	2016	72%
10 <sup>th</sup>	CBSE	2014	52%

## COMPUTER PROFICIENCY

- o Win XP/ 7/ 8.1/ 10
- o MS Office
- o CCC Certification from DOEACC society.

## LINGUISTIC PROFICIENCY

- o Punjabi
- o English
- o Hindi

## KEY SKILLS AND ATTRIBUTES

- o Complex problem solving
- o Team Management Quality
- o Judgement & Decision Making
- o Client boarding and relation
- o Service Orientation
- o Cognitive Flexibility
- o P&L management
- o Escalation Management

## PERSONAL DETAILS

**Father's Name** : Mr. Keemtilal Ratra  
**Gender** : Male  
**Date of Birth** : 19/12/1997  
**Permanent Address** : House no 263 A Madangiri New Delhi 110062.

I confirm that the information provided by me is true to the best of my knowledge and belief

Date:

Place: New Delhi

(Mukesh Kumar  
Signature