

Abhilash Raj

FIELD SERVICE ENGINEER & INSTALLATION COMMISSIONING

7627079723 • Greater Noida, INDIA • abhilashraj1998@gmail.com

LINKS

LinkedIn

SKILLS

Pneumatics & electricals

Communication Skills

Leadership

Automation

Robotic

maintenance management

Teamwork

technical service

installation & commissioning

LANGUAGES

C++

PROFILE

Experienced and resourceful Maintenance Technician with over two years of experience providing quality customer service in the field of packaging machines repair. Excellent communicator, able to work with clients and educate them on the state of their machines, while providing high quality customer care every step of the way. Proven track record of serving as an effective liaison between companies and their potential and current clients.

EMPLOYMENT HISTORY

Installation commissioning & technical service engineer at Clearpack Automation India Pvt Ltd, Greater Noida

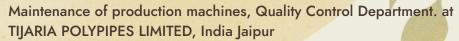
July 2022 - Present

- Provided customer service and technical support to ensure customer satisfaction and loyalty
- Developed a knowledge base of common issues and solutions to improve customer self-service and reduce the need for technical support.
- Testing, installation commissioning, and technical service support of machines like-case packers, case erectors, case sealers, wrap around packing machines, fillers, palletizers and various containers packaging automated machines.
- Service and installations in every parts of India including several South East Asian countries.
- Installation and commissioning of different projects accomplished in our clients companies like HUL, Godrej, Asian Paints, Bisleri, Parle Agro, BPCL,RB, and various top beverage companies.
- Expert in primary packaging, secondary packaging, robotic solutions, intralogistic solutions, case packing and palletizing

Sales and Service Engineer at Multivac Laraon India Pvt Ltd(Multivac Group), Mumbai

August 2021 — June 2022

- Trained and managed a team to achieve high customer service ratings and successfully meet sales targets.
- Service head of Mumbai region, accomplished several installations and commissioning of machines, provided training to different companies all over the India.
- Worked with different clients like Amul, Kwality Dairy, different prominent meat processing companies across India.



January 2020 — June 2020

maintenance of various poly pipes machines and understand about thespeci cations of machine of quality control department.

EDUCATION

Mechanical Engineering at JECRC UNIVERSITY, Jaipur

July 2016 — August 2020

sr. secondary school at KV, AFS, Barmer

July 2013 — June 2015

HOBBIES

Exploring Nature, playing cricket, volleyball

INTERNSHIPS

study the functioning and process of thermal power production at RAJWEST POWER LIMITED (JSW GROUP), Barmer

June 2018 — July 2018

study and have training IN AUTOCAD. at ICE TECHNOLOGY LAB, Patna May 2017 — June 2017