



# Abhilash Raj

FIELD SERVICE ENGINEER & INSTALLATION COMMISSIONING

7627079723 ◦ Greater Noida, INDIA ◦ abhilashraj1998@gmail.com

## LINKS

LinkedIn

## SKILLS

Pneumatics & electricals

Communication Skills

Leadership

Automation

Robotic

maintenance management

Teamwork

technical service

installation & commissioning

## LANGUAGES

C++

## PROFILE

Experienced and resourceful Maintenance Technician with over two years of experience providing quality customer service in the field of packaging machines repair. Excellent communicator, able to work with clients and educate them on the state of their machines, while providing high quality customer care every step of the way. Proven track record of serving as an effective liaison between companies and their potential and current clients.

## EMPLOYMENT HISTORY

### Installation commissioning & technical service engineer at Clearpack Automation India Pvt Ltd, Greater Noida

July 2022 — Present

- Provided customer service and technical support to ensure customer satisfaction and loyalty
- Developed a knowledge base of common issues and solutions to improve customer self-service and reduce the need for technical support.
- Testing, installation commissioning, and technical service support of machines like- case packers, case erectors, case sealers, wrap around packing machines, fillers, palletizers and various containers packaging automated machines.
- Service and installations in every parts of India including several South East Asian countries.
- Installation and commissioning of different projects accomplished in our clients companies like HUL, Godrej, Asian Paints, Bisleri, Parle Agro, BPCL, RB, and various top beverage companies.
- Expert in primary packaging, secondary packaging, robotic solutions, intralogistic solutions, case packing and palletizing

### Sales and Service Engineer at Multivac Laraon India Pvt Ltd (Multivac Group), Mumbai

August 2021 — June 2022

- Trained and managed a team to achieve high customer service ratings and successfully meet sales targets.
- Service head of Mumbai region, accomplished several installations and commissioning of machines, provided training to different companies all over the India.
- Worked with different clients like Amul, Kwality Dairy, different prominent meat processing companies across India.

**Maintenance of production machines, Quality Control Department. at  
TIJARIA POLYPIPES LIMITED, India Jaipur**

January 2020 — June 2020

maintenance of various poly pipes machines and understand about the specifications of machine of quality control department.

**EDUCATION**

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**Mechanical Engineering at JECRC UNIVERSITY, Jaipur**

July 2016 — August 2020

**sr. secondary school at KV, AFS, Barmer**

July 2013 — June 2015

**HOBBIES**

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Exploring Nature, playing cricket,volleyball

**INTERNSHIPS**

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**study the functioning and process of thermal power production at RAJWEST  
POWER LIMITED (JSW GROUP), Barmer**

June 2018 — July 2018

**study and have training IN AUTOCAD. at ICE TECHNOLOGY LAB, Patna**

May 2017 — June 2017