

MOHAMMAD SHAHZEB

Contact

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B79 lane 3 johri farm Noor nagar, Okhla,
Delhi 110017

Personal Details

Date of Birth : 30/04/1998

Marital Status : Single

Nationality : Indian

Gender : Male

Language : Hindi, English

Skills

- Microsoft Excel 80%

- Microsoft Word 80%

- Amadeus 80%

- Galelio 80%

Interests

Bike Riding

Photography

Cricket

OBJECTIVE

To work in an environment which encourages me to succeed and grow professionally where I can utilize my skills and knowledge appropriately. I am a reliable employee, who takes responsibility for his assignments and meets deadline.

EXPERIENCE

IGT Odegio

Travel Consultant

Working as a consultant over chat and call related to the ticket modification, changes and add on's

December

2019 -

August

2022

Taskus India

Customer support executive

Responsible for acting as a liaison between our customers and respective clients.

Provide assistance via chat or email to the customers with their concern, service delivery requirements, new orders, issues, questions, billing and any other query.

Escalate to the relevant team internally/externally.

October

2022 -

March

2024

EDUCATION

IGNOU Delhi

Pursuing Bachelor's of commerce

St. John's Senior Secondary school

Intermediate school in 2016

CO-CURRICULAR ACTIVITIES

Selected as a class representative in the college.

Selected as a vice president in the college.

Part of the event management in the college.

Won many prizes in sports like - cricket, badminton.

Won prizes in E-sports as well as in Battle Royal games as a professional E-sport player as well as team leader.

SOFT SKILLS

- Team work
- Leadership
- Adaptability
- Management