

Saurabh Gupta *Senior Education Loan Counsellor*

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📍 Sangam Vihar, New Delhi 110080

📅 14/10/1997

👤 Profile

Experienced Education Loan Counsellor with 3 years of expertise in guiding students through financing options and managing loan applications. Skilled in providing tailored solutions and delivering exceptional customer service to support academic goals.

🎓 Education

2018 – 2021	B.Com
New Delhi	<i>University of Delhi</i>

💼 Professional Experience

2021 – present	Senior ELC (Education Loan Counsellor)
Saket, New Delhi	<i>GyanDhan</i>

- Provided expert guidance to students and families on education financing options, tailoring loan solutions to individual needs.
- Assisted in the end-to-end loan application process, ensuring accuracy and timely submission of documents.
- Collaborated with financial institutions to facilitate loan approvals and resolve client inquiries.
- Maintained up-to-date knowledge of education loan policies, interest rates, and financial regulations.
- Delivered exceptional customer service, addressing client concerns and building strong relationships.
- Managed and maintained detailed records of loan applications and client interactions.

🧠 Skills

Technical Skills — MS-Excel, Word • **Lead Conversation** • **Customer Relationship Management**

🧩 Interpersonal Skills

- Analytical mind & attention to detail.
- Withstand under work pressure.
- Team Collaborator with high result orientated.
- Ability to work independently.

✍ Declaration

I hereby declare that all the above-mentioned statements are true to the best of my knowledge and belief.

Saurabh Gupta