



PROFESSIONAL SUMMARY

Accomplished Network and System Administrator with a proven track record at GIPL/OnePlus INDIA, enhancing system reliability and security. Expert in device configuration and network troubleshooting, I excel in server maintenance and fostering team collaboration. Achieved significant downtime reduction by implementing proactive maintenance schedules.

EDUCATION

Industrial Training Institute(Nizamuddin)

Diploma in Computer Hardware And Network Maintenance.

Grade 93%

July/2023

Govt. Boys Senior Secondary School

High School Diploma.

Grade 81%

july/2021

SKILLS

- System Administration :- Installation and Maintenance of Windows and Linux Server.
- Network Administration :- Sophos Firewall, Netgear L3 And L2 Switchs, Netgear APs.
- Virtualization :- Hyper-v, VMware ESXI.
- Network protocols :- TCP/IP, DNS, DHCP, VPN, LAN and WAN.
- Backup and recovery :- Windows Backup And Veeam.
- Monitoring :- PRTG

SOCIAL MEDIA LINKS

- www.linkedin.com/in/farhan-alam-568596280
- www.credly.com/users/farhan-alam.cfc59536

PROFESSIONAL EXPERIENCE

System Administrator

GIPL/OnePlus INDIA | Aug/2023 - Present

- Administered network devices including routers, switches, firewalls, and wireless controllers.
- Implemented security measures such as firewalls, VPNs, and endpoint protection to safeguard network integrity.
- Implemented and managed virtualized environment using VMware ESXI for efficient resource allocation and scalability.
- Maintained system backups and disaster recovery plans to minimize downtime and data loss risks.
- Managed user accounts and permissions in Active Directory.
- Managed and maintained a robust network infrastructure serving 300 users.

IT Support

Khan Global Studies | May/2023 - Aug/2023

- Provided technical assistance and support for incoming queries and issues related to computer systems, software, and hardware.
- Installed, configured, and maintained operating systems and software applications.
- Provided technical support and guidance to end-users on network and system-related issues.
- Troubleshot hardware and software issues and performed repairs and replacements as necessary.
- Set up and configured new computers, printers, and other peripherals.

CERTIFICATIONS

- System Administration by Microsoft and LinkedIn.
- Network Technician Certification By Cisco.
- Networking Basics Certification By Cisco.
- Operating Systems Certification By Cisco.
- Networking Devices and Initial Configuration Certification By Cisco.
- AWS Educate Introduction to Cloud 101 By Amazon Web Services.

HOBBY AND INTERESTS

- Anime
- Badminton
- Gaining Technical knowledge

LANGUAGES

- Hindi :- Native
- English :- Intermediate

I hereby declare that all the information given above is true and correct to the best of my knowledge.

Farhan Alam