CURRICULUM VITAE

SALEEM

Address: Deepak Vihar, Khora Colony Noida Sec – 62 Near LIC Building Ghaziabad

U.P 201309

Mob. No. 9568499839

Email-mujeeb.fahim786@gmail.com

CARRIER OBJECTIVE:-

I aspire to work in creative and challenging environment where I can utilize and dedication and smart work.

EDUCATION QULIFICATION:-

- 1. 10th from U.P Board In 2011
- 2. 12th from U.P Board In 2014
- 3. B.S.C from M.J.R.U Bareilly in 2018

EXPERIENCE: -

Designation: Customer Care Executive.

Duration: 26 Nov '22-till date

- Join the cloud point technologies on 26 of November 2022.
- Responsible for sharing the current status of customer complaint Via E-mail
- As per process align technician, escalate the issue and gets resolved customer query.
- Response to all received E-mail within given time.

Company Name: Digitech pvt .Ltd. call system

Designation : Customer Care Executive
Duration : 4thMar '22 – 25th Nov '22

- 4. Responsible for sharing accurate and appropriate response on customer enquiries via chat
- 5. Responsible for addressing multiple queries simultaneously and ensure to response in a timely fashion
- 6. Encourage customer to complete survey at the end of the chat.

PERSONAL PARTICULAR:-

Father's Name : Mr.Faimudeen
Date of Birth : 10th June 1996
Marital status : Unmarried

Nationality : Indian

DECLARATION:-

I hereby declare that the information stated above are true and correct to the best of knowledge and belief.

DATE :	
PLACE :	(SALEEM)