

RESUME

Name: Shaikh Chand Babu

Address: At Kolha, Post Kolha, Taluka- Manwat ,

District- Parbhani, Maharastra 431505

Contact Number: +91 8263973959

Email: schandpatel3@gmail.com

Academic Qualification:

Sr. No.	Exam Passed	Board/university	Year of Passing	Passing Percentage
1	SSC	Aurangabad	2015	52%
2	HSC	Aurangabad	2020	60%

EXPERIANCE:-

|) PhonePay:

Year: 2018-19 (Seven Months) Lost due to Corona Pandemic Lockdown

Role: Field Officer

Responsibility: Provide Customer support to Install Application and onboarding new customers. Resolve customer issues if any. Provide technical support to the customers as App Maintenance. Guidance to the customer with Company Policies.

Tools Used: PhonePay Application, CRM application, smart phone for calling,

|) BlackBuck:

Year: 2022-23 (Ten Months)

Role: CRO (customer relationship officer)

Responsibility: Provide Customer support to Install Application and onboarding new customers. Resolve customer issues if any. Provide technical support to the customers as App Maintenance. Guidance to the customer with Company Policies.

Tools Used: CRM application, smart phone for calling,

[| |) Credit Search:

Year: 2023-23 (Eleven Months)

Role: BDM (Business Development Manager)

Responsibility: Provide Customer support to Install Application and onboarding new customers. Resolve customer issues if any. Provide technical support to the customers as App Maintenance. Guidance to the customer with Company Policies.

Tools Used: CRM application, smart phone for calling,

DECLARATION:

I hereby declare that all the above-mentioned information is true to the best of my knowledge.

Place: Parbhani

Yours Faithfully,

Date:

Shaikh Chand Babu