

PREETI JHA

OBJECTIVE

Seeking employment in Customer support to utilize and enhance the skills in a prestigious organization.

EXPERIENCE

◦ Squad Run

01/09/2020 - 30/05/2021

Telecaller - Client Onboarding

- Client onboarding and client Management.Solving technical issues.
- Guiding them through the sign-up process.
Upselling products which aligns with client needs.

◦ Fortis Hospital, Shalimar Bagh,New Delhi

11/Jan/2021 - 13/April/2021

Intern dietitian

3 months internship in Dietetics Department.Work profile included the following

- Professional advisory campaigns at various places like Taj palace.
- Patient counseling with detailed diet plan and diet advice.
- Keeping individual patient records digitally and accessing the same as needed by doctors and senior dietitians.
- Counselling of discharge patients with home diet plan.
- Counselling new patients upon arrival and aiding doctors in ICUs and OPDs as when needed.
- Internship project: A case study on liver Cirrhosis.
- Dissertation project: Impact of junk food consumption on nutrition and health of school going children.

CONTACT

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SKILLS

- Therapeutic diet counselling
- Developing diet plan/menu plan
- Proficiency at laboratory work
- MS office suite and other essential IT skills

INTERESTS

- Keen interest in public health
- Child psychology
- Nutrition counselling
- Research on food/health blogs

LANGUAGES

- English
- Hindi
- Maithili

- **SRIAAS - Kidney ayurvedic Institute**

7/Feb/2022 - 19/July/2022

OPD Dietitian

- Therapeutic diet counselling
- Developing diet plan as per patient medical condition
- Keeping individual patient records digitally and accessing the same as needed by doctors

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Along with that having freelance experience with few health care set-up

EDUCATION

- **CBSE**

2013

SKV B-3 paschim vihar, New Delhi

59%

- **Swami Shraddhanand college**

2017

B.Sc in life sciences

58%

- **Institute of public health and hygiene**

2019

Certified in food and nutrition

64%

- **IGNOU**

2022

M.Sc in dietetics and food service management

67%

PUBLICATIONS

- **Dietitian**

Seminar/Conference/Workshop Attended : Health campaigns in Hotels, offices and Residential society

ACTIVITIES

- Participated in organising an event named "resource management fiesta" held on April 16th 2014

- Visited to play schools and creche for human development and child psychology
- Participated in the international Conference on "National girl child Day Celebration" Slogan competition held on Jan 27th 2014, conducted by IDHS

DECLARATION

- I hereby declare that the above-mentioned particulars are true to the best of my knowledge and belief.

Date : - 25 August-2022

Place : New delhi

PERSONAL PROFILE

- Date of birth : 24/7/1995
- Marital Status: Married
- Nationality : Indian
- Hobby : Meditation,dance(zumba), Painting and cooking

PERSONAL STRENGTHS

- ◦ Efficient team Member
- Passion to learn
- Socially active & hardworking