



Rahul Kumar Sada

PERSONAL DETAILS

Current Location Noida
Date of Birth April 5, 2000
Male

EDUCATION

Graduation

Course B.A (English)
College Sikkim Manipal University (SMU)

Schooling

	Class XII	Class X
Board Name	Bihar	Bihar
Medium	English	English
Year of Passing	2019	2017
Score	81%	49%

GET IN TOUCH!

Mobile:

+91-9262553459

Email:

rahulsada295@gmail.com

SKILLS

- Customer Relationship
- Customer Management
- Customer Handling
- Solving Queries
- BPO Voice
- Communication Skills
- Computer Operating
- Computer Skills
- Office Skills
- Customer Queries
- Customer Complaints
- Customer Service
- Customer Satisfaction
- Outbound Process

LANGUAGES KNOWN

English (Both)
Hindi (Both)

WORK EXPERIENCE

Kenstone pvt ltd | November 2024 - Present

- Collection Executive:Collection process,EMI collection,loan collection,recovery money,cold calling,excel,etc...

iEnergizer | December 2022 - April 2024

- Customer Care Executive:Customer handling over the calls, resolving their queries, understand the customer problems, shouting problems with smart answer, following the system operating procedure, providing excellent customer satisfaction.
Daily work reports and maintain quality and performance for work ethics,etc...

3i Infotech BPO | March 2022 - October 2022

- Voice Associate:Outbound process in all banking debit and credit cards services find fraudulent activities to stop maintain card transaction through the customer relationship management system resolving their queries over the calls make calls for asking current or past transaction for RBL bank customers as a associate handling client mails through Microsoft Outlook and make outbound calls through the Desktop daily reports for working.
That's all about my past experience in BPO companies.