

Saurabh Jain

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Willing to relocate: Anywhere

Personal Details

Eligible to work in: India
Highest Career Level: 5+ years experience
Industry: Customer Service
Total years of experience: 8

Work Experience

Customer Care Executive

MTNL-Delhi, Delhi
March 2019 to July 2024

- 1year working as a Telecaller in ICICI Lombard for Health Insurance Policy.
- 2year working as a Telecaller in Vodafone for Prepaid to Postpaid Connection.
- 5year working as a Customer Care Executive (inbound Process) in MTNL for Trump & Dolphin Process.

Education

Bachelor's in Arts

School of open learning (D.U) - Delhi, Delhi
2004 to 2007

Skills / IT Skills

- English
- Hindi
- Customer service
- Telemarketing
- Computer skills