

Gaurav Babu

Field Operations/Service

Profile

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Nationality:
Indian

DOB:
15.04.1989

Gender:
Male

Address:
RZ 56, Street No. 5, Gopal Nagar, Najafgarh, New De
lhi 110043

Key Skills

Hard Working



Consumer Experience



Customer Experience



Teamwork



Marketing



Problem - solving



Languages

Hindi
English

Hobbies

Playing cricket and listening music

Summary

Seeking a challenging and fast-paced role where I can leverage my skills and experience to make a significant impact. Excited to contribute to an organization that values continuous learning and growth.

Education

BA

Jul 2010 – Jun 2013

Chatrapati Shahu Ji Maharaj University Kanpur

Experience

Zomato

Sept 2015 – Aug 2017

Data Processing Executive

- Collect, maintain and update client database with daily activity. Ensure timely and successful delivery of solution. Build and maintain strong, long-lasting customers relationship with zomato provide training of the online ordering app to the managers and the owners of the merchants.

Nearbuy.com

Feb 2018 – Apr 2020

Data Collection Executive

- Collect, maintain and update client database with daily activity. Ensure timely and successful delivery of solution. Build and maintain strong, long-lasting customers relationship with Nearbuy.com.

Times Internet(Dineout) & Bundi Technologies(Swiggy)

Oct 2021 – Feb 2024

Executive Catalog

- To photoshop the data(menu/images) to upload on front end.