



# Allen Kurian

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## Objective

- Seeking a challenging and rewarding opportunity with an organization of repute which recognizes, utilizes and shapes my true potential. Emphasis on hospitality, aviation, and travel management.

## Apprenticeship

- Worked as Guest Service Associate at ITC Maurya, Delhi  
From July 15, 2022 – July 10, 2023
  - Front Desk
  - Back Office

## Education

### **The Indira Gandhi National Open University (Ignou), Delhi**

- Bachelors in Tourism Studies (2022)

### **Frankfinn Institute Of Air Hostess Training, Delhi**

- Diploma in AHTM (2016)

### **Fr. Agnel School NIOS, Delhi**

- 12th (2015) & 10th (2013)

## Skills

- Opera : Check in & Check Out , Reservation: Reservation Processing
- Completed Travelport Galileo GDS Basic & Advanced Course: Basic working of Galileo
- Multilingual: English, Hindi and Malayalam
- Strengths: Punctual, Willingness to learn, Flexible, Multicultural sensibility and Responsible.

## Projects

- Enrolling guest for the Club ITC Membership
- Issues related to Seasonal Marketing.
- UDAAN: Customer Interaction Project Covering Areas of Real Life Customers Interaction & Service, Leadership Training & Team Work.
- Mock Session conducted to display the works as a cabin crew.



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