SONA KUMARI
Consultant - LEA_Fraud Control Unit

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Profile

Detail-oriented and ambitious graduate with a degree in Forensic Science (Economic Offenses) and Pursuing MBA in Finance & Business Analystics. Possessing a solid understanding of AML (Anti-Money Laundering), unique blend of Investigative and analytical skills that enable me to assess and investigate a wide range of cases quickly and effectively and fraud detection principles, seeking an opportunity to apply academic knowledge and gain practical experience in mitigating financial crime risks within a dynamic organization.

Experience

CONSULTANT - LEA FRAUD CONTROL UNIT | PAYU | AUGUST 2024-Present
· Handling day-to-day LEA/regulatory enquires received by PayU through multiple channels/sources and resolve within the timelines as per regulations.
· Liasing internally within the PayU India organization for collection of data, documents and factual inputs for providing timely and accurate responses within timelines.
· Handling cases related to Acquiring and Issuing banks.
· Dealing with cyber police officials & banks over phone calls and assisting them as per the requirements as point of contact.
· Dealing with merchants to fetch the details or resolve disputes received through LEA/regulatory.

EXECUTIVE - FRAUD INVESTIGATION | PLANET EDU | FEBRUARY 2022 -JUNE 2024
· Conduct thorough investigations into reported cases of suspected fraud, including but not limited to candidate swapping, imposter cases, cheating cases and unauthorized device activites.
· Gather and analyze evidence from multiple sources, such as answer sheets, video recordings of speaking and WLR day, candidate profiles, and third-party data sources.
· Prepare detailed investigative reports, including summaries of findings, analysis of evidence, and recommendations for further action.
· Maintain accurate records of investigative activities, including documentation of interviews, evidence collected, and actions taken.

INTERNSHIP | ZAKIR HUSSAIN COLLEGE_DELHI UNIVERSITY | JUNE 2020
· Implemented new techniques for verifying fraud, forged and original documents
· Differentiated between the documents submitted by candidates during admission
· Utilized learned techniques to identify hidden features of documents

Education
· MBA - Finance Management | Uttaranchal University | Year 2025
· B.Sc. (Hons.) Forensic Science | SGT University | CGPA 7.52 | Year 2022
· XIIth - Science | Jindal Public School | CBSE Board 64% | Year 2018
· Xth | Holy Heart Public School | CBSE Board 8.2 CGPA | Year 2016

Skills & Abilities

- Solid understanding of AML/KYC regulations and compliance procedures.

- Good knowledge about cybercrime/financial frauds with banks/cards etc.

- Strong understanding of salesforce portal.

- Proficiency in Microsoft Excel, Word, and PowerPoint for data analysis and reporting.

- Experience in handling RBI and regulatory enquires/cases.

- Strong analytical and critical thinking abilities.
- Strong analytical and investigative skills

- Excellent communication and interpersonal skills.
- Fraud Prevention

Certifications:
- Completed online course in Forensic Accounting and Fraud Detection from Grant Thornton.
- Completed online course in VBA (Visual Basics for Application) from Grant Thornton.

Projects :

Synergy Project

In our College Synergy Project, we developed an emergency phone app designed for the safety of girls. While we aren't from the technical department, the B. Tech department created the app, but the project's idea originated from me, and I managed all other aspects. The app's functionality is straightforward: when a girl encounters trouble while traveling, such as molestation or harassment, she can activate the app with a single touch. It then sends an emergency message to five pre-selected contacts. This feature enables them to promptly recognize that she's in danger and needs urgent assistance.

Languages :
- English
- Hindi