### DILPREET SINGH

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### **EDUCATION**

Asian Business School, Noida MBA in Marketing & HR Noida

Post Graduation Date: January 2021

• Coordinated multiple events during PGDM offline and online.

# Jagran College of Arts Science & Commerce, Kanpur

Kanpur

Bachelors of Commerce Graduation Date: May 2019

• Organizations/ Awards: Member-Class Representative, Member of Sports Committee

#### **WORK EXPERIENCE**

# **HDB Financial Services.**

Kanpur

Sales Manager (Commercial vehicle Loan)

Mar'24

- Handling a team of 4 Field sales officer and create an inspiring team environment with an open communication culture.
- Solving the queries and complaints of the customers quickly to ensure their satisfaction and trust on the brand. Providing sampling of the products and equipment's to enhance knowledge of clients.
- Build new market and dealers to increase sales for the organization.
- Major focus is on converting leads into potential clients.

### **Bajaj Housing Finance Limited**

Kanpur

Assistant Sales Manager (Pre-Approved Mortgage)

May'23-Feb24

- Taking care of secured loan.
- Drive revenue and product as per customer penetration (manage customer attrition with maintaining branch portfolio health with maintaining weightage IRR.
- Effectively engage operations and risks teams to understand and contribute to overall processes and profitability across locations.
- Grow assigned portfolio by cross selling wealth and loan products to gain larger wallet share in both AUM and Revenue terms.

### Kotak Mahindra Bank. Sales Manager (Consumer Durable Loan)

Delhi Aug'22 – Mar'23

- Handling a team of 15 Field sales officer and create an inspiring team environment with an open communication culture.
- Solving the queries and complaints of the customers to ensure their satisfaction and trust on the brand. Providing sampling of the products and equipment's to enhance knowledge of clients.
- Build new market to increase sales for the organization.

### Bajaj Finserv.

Delhi

**Assistant Sales Manager (Consumer Durable Loan)** 

October'21 - Mar'22

- Handling a team of 25 Field sales officer and create an inspiring team environment with an open communication culture.
- Dealt with a client base of 50 clients covered 25% of Delhi for Bajaj Consumer Durable loan.
- Delegate tasks and set deadlines. Monitor team performance and report on metrics.
- Strategizing ideas and plans to enter the market for the core decorative products, creating new customer base and building improvements in collaboration with a team, including Customer executive and DGs (Demand generator) to increase sales.
- Solving the queries and complaints of the customers to ensure their satisfaction and trust on the brand. Providing sampling of the products and equipment's to enhance knowledge of clients.

## Shree Balaji Traders (Auto Parts) Advisory Manager

UP Sept'20 - Sept'21

- Handling clients on regular basis for growth and retainment.
- Solving the queries and complaints of the customers to ensure their satisfaction and trust on the brand.
- Providing sampling of the products and equipment's to enhance knowledge of clients.
- Communicating with different clients on regular basis and convincing for investment in Eicher products.
- Main focus on converting leads into potential clients.

### **LEADERSHIP EXPERIENCE**

### Supervisor, MBA Program Member of Core Team

Noida July 2019-October 2020

- Proposed ideas, plans, research and data for different events like talent hunt, kesshet, placement drives on campus for better experience and learnings for the students.
- Partnered with 10+ sponsor and outlets for the events held in campus and increasing the exposure of the college in the city.

### **SKILLS & INTERESTS**

**SKILLS:** Microsoft Office, Sales force, MS Word, Excel, Power Point, Social media marketing.

INTERESTS: Strategy& Operations, Business Development, Technology, Public Relations, Team Management.