

JASLEEN DEROSAIRE

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A seasoned customer service executive with two years of experience, I have a proven track record of delivering exceptional customer experiences. With a focus on building strong customer relationships, I am skilled at identifying and addressing customer needs, resolving issues, and providing solutions to ensure customer satisfaction.

SKILLS

- Client Servicing
- Swift Decision Making
- Flexible & Adaptable
- Strong Communication
- Always eager to learn new things

EXPERIENCE

Customer Support Executive

TECH MAHINDRA

01.June.20 – 31.Dec.20

Provide excellent support and assistance to customers, while ensuring that their needs and concerns are addressed in a timely and efficient manner.

SALES ASSOCIATE

GLOBIVA SERVICES PRIVATE

LIMITED

08.Jan.21 – 11. Nov.21

Responsible for generating revenue and driving business growth by selling products or services to clients.

Demonstrated excellent communication skills by working with people daily of diverse backgrounds.

SENIOR CUSTOMER EXECUTIVE

CONCENTRIX

13.June.22 - 2023

Handled customer queries on E-mails, and Social Media. Educate current and potential customers with product and service information. Maintain accurate customer records.

EDUCATION

- 2020 -2021 Year
Bachelor of Arts: (Pol. science and history)
- 2018-2019 Year
Senior Secondary
- 2016-2017 Year
Secondary

PERSONAL DETAILS:

Father's Name: Late Mr. James Allen Derosaire
Date of Birth: Jan'13/2002
Marital Status: Unmarried
Nationality: Indian
Languages: English, Hindi