

PhanindraKesanam

Hyderabad.

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Career Objective

- Aiming at constant up-gradation, both professionally as well as personally.
- Ensure every professional activity as value addition for client, organization and myself.

Academic Qualification

Examination	Year	University / Board	% of Marks
B. Com	2018	Gitam University	65%
SSC	2012	State Board of Andhra Pradesh	78%

Work Experience

Organization : Aegis private limited
Designation : Customer care Executive
Duration : June 2016 to September 2018.
Place : Vijayawada.

SUMMARY OF WORK EXPOSURE RECEIVED DURING WORKING TENURE:

- Identify customers' needs, clarify information, research every issue and provide solutions.
- Manage large amounts of inbound and outbound calls in a timely manner.
- Familiarity with CRM systems and practices.
- Collect accurate feedback from customers.

Work Experience

Organization : Zopper Insurance Broking Pvt Ltd.
Designation : Presales Sr. Executive
Duration : October2023 to March2024
Place : Noida.

- maintain effective relationships with clients
- Handling Queries of Customers
- Excellent Inter Personal and Presentation skills
- Ability to Multi Task, Prioritize,and Manage time Effectively

Computer Literacy

- MS office.
- Typing Speed 35 WPM (95% Accuracy).
- Use of internet widely for information and research purposes.

Personal Information

1. Name : Kesanam Phanindra
2. Fathers Name : Venkata Mohan Rao
3. Date of Birth : 03-january-1996
4. Languages Known : Telugu, English, Hindi
5. Nationality : Indian
6. Gender &Marital Status : Male,Unmarried.

Declaration:

I hereby declare that all the information furnished above is true to the best of my knowledge and belief.

Place:

Date:

Phanindra K