

# **PUNAM KUMARI**

### **My Contact**

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Noida, Uttar Pradesh

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#### **Technical Skills**

- Certified in Computer Application
- Microsoft Suites
- ID Genio
- Genio Lite
- Ameyo
- Leadsuared

#### **Soft Skills**

- Observation
- · Decision Making
- Communication
- Multi-tasking
- Strong Interpersonal Skills
- Strong Creativity

## **Education Background**

- NMIMS, Noida, Uttar PradeshMBA HRM (2021 2023)
- Inspiria Knowledge Campus, Siliguri, WB BBA-HRM (87%) (2017–2020)
- Kendriya Vidyalaya, Gangtok, Sikkim
  +2 Commerce (62%) (2015-2017)

# Internship

#### Swago Groups | US IT Recruiter

April 2022 - June 2022

Key responsibilities:

- Job posting on different portals e.g. LinkedIn, Naukri, Indeed
- Screening of Resume
- Conducting interviews as per requirements via virtual mode

#### **About Me**

Seeking a position in a challenging and creative environment where I can learn and grow personally and professionally that would help me as well as organization.

# **Professional Experience**

# Institute of Management Studies, Noida | Admission Counselor May 2024 till Present

Key Responsibilities:

- Counsel prospective students and their families about available programs, eligibility criteria, and the application process. Assist students in selecting courses and career paths that align with their aspirations and interests.
- Evaluate student applications, ensuring all necessary documents and requirements are met. And Provide support during entrance exams, interviews, or other evaluation stages.
- Organize and participate in education fairs, school visits, and career counseling sessions to promote the college and its programs

# UNIVO Education Private Limited | Admission Counselor September 2022 - April 2024

Key Responsibilities:

- Provide Guidance and counseling to prospective students and experienced professionals regarding our diverse range of Online/Distance Programs.
- Effectively handle inquires through various channels, includes walk-ins, telephone calls and online platforms with a focus on converting leads into enrollments
- Respond promptly and professionally to pre-admission inquiries from individuals expressing interest in our programs.
- Foster and maintain positive relationships with students and working professionals, ensuring their satisfactions and success.
- Meet sales targets within a competitive and performance-driven environment.

#### Just Dial Limited | Certified Internet Consultant

Feb 2020 - Feb 2021

**Key Responsibilities** 

- · Achieving targets with assign activity
- Daily follow up with customer for concept selling
- · Team work and weekly meeting for selling skills development
- · Aim to achieve offline store to digital access

### **Achievements**

- Developing Soft skills & Personal, IIT Kanpur, 2018 and Human Resource Development, IIT Kharagpur, 2019
- Collaborative research project on digital banking in rural India in 2019.