

# Shubham Kumar Goswami

QA ENGINEER

## Profile

Experienced QA professional with over **4.1 years** of experience in Manual, API, and database testing, ensuring software quality and reliability. Currently seeking a challenging QA role to apply proficiency in tools such as Postman, JIRA, ClickUp, Azure DevOps, and JMeter. Specialized in testing web-based, native, and hybrid mobile applications, as well as progressive web applications, with hands-on experience in Healthcare, E-commerce, Maps & Navigation, Music streaming, and Fintech domains.

## Employment History

### Senior QA Engineer, SubcoDevs IT Consulting & Services Private Limited, Noida

JUNE 2022 – PRESENT

- Developed, maintained, and executed a suite of **regression tests**, ensuring consistent product quality with each software release and ongoing stability.
- Conducted diverse testing activities, including **Smoke Testing, Integration Testing, Sanity Testing, and Performance Testing** strategies, ensuring robust software quality and functionality.
- Executed **API and Database Testing** aligned with project requirements, emphasizing data integrity and system functionality.
- Proficiently crafted and executed a minimum of **50+** test cases and scenarios per ticket/task, ensuring comprehensive software testing and quality assurance.
- Executed thorough **functional and non-functional testing** procedures for web-based, hybrid & native applications, resulting in a notable **80%** reduction in identified defects.
- Collaborated closely with the development team to analyze project requirements, fostering effective coordination in the software development life cycle.
- Diligently created bug sheets and reports, implementing a defect tracking system for the timely resolution of software defects.
- Skillfully crafted comprehensive release notes for software releases, summarizing key updates and enhancements for clear communication within the team and with stakeholders.
- Conducted root cause analysis to identify defects and implement preventive measures to ensure future software issues are minimized.

### Software Test Engineer, XapoTech Systems Private Limited, Noida

MARCH 2020 – MAY 2022

- Conducted comprehensive functional and performance testing for a web-based application, yielding an **80%** reduction in defects.
- Executed manual testing to unveil hidden defects beyond the scope of automated tests.
- Formulated test data and scenarios to ensure thorough testing coverage, including system integration testing to guarantee seamless compatibility among system components.
- Collaborated with developers, managers and stakeholders to ensure the high quality of the software product.
- Developed meticulous test plans and cases that precisely identified and documented application defect.

## Details

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## Skills

Software Development Life Cycle

Software Testing Life Cycle

Performance Testing

Load Testing

Functional Testing/Black Box Testing

Non Functional Testing

System Testing

Integration Testing

Regression Testing

Smoke Testing

Sanity Testing

User Acceptance Testing

Acceptance Testing

Exploratory Testing

Adhoc Testing

Android App Testing

iOS App Testing

Cross Browser Testing

Compatibility Testing

Database Testing

Application Programming Interface (API)

API Testing

## Education

Diploma in Management, Institute of Engineering & Rular Technology, Prayagraj

JULY 2014 – JUNE 2016

Bachelor of Arts, Allahabad State University, Prayagraj

JULY 2016 – JUNE 2019

## Projects

### NBC

NBC (National Bonds Corporation) proudly presents its specialized banking and financial product app, meticulously designed to cater to the unique needs of the UAE region. Seamlessly navigate through a diverse array of financial offerings including Saving Bonds, Education Plans, Child Plans, Gift vouchers, and more, all within the convenience of a single platform. With NBC, managing your financial portfolio has never been easier.

### Brigiz

Brigiz is a hybrid mobile app designed to unite local businesses and customers. With a convenient switcher feature, users seamlessly navigate between business and customer modes. Businesses register and attract nearby customers with targeted ads and engagement activities like offers and events. Customers enjoy tailored benefits based on their location, enhancing their local shopping experience.

### Flyur

Launched Flyur, a mobile app available on Android and iOS, tailored for optimized flyer deliveries in targeted regions. With distinct USER and FLYUR sections, it streamlines courier requests and ensures secure payments through the integrated Stripe Payment Gateway. Real-time navigation elevates the user experience, offering a complete solution for efficient flyer distribution.

### Mind Master: Manifesting App

Developed Mind Master, a native mobile app offering affirmations and meditation to nurture a positive mindset. Empower yourself to shape your reality through focused thoughts and feelings. Transform your life conditions by harnessing the power of your predominant mental attitude. Start your journey towards positivity and personal growth with Mind Master today.

### Cuspid

Developed Cuspid, a cutting-edge progressive web app designed exclusively for Silicon Valley's tech aficionados. With Cuspid, users curate their preferences to receive meticulously tailored matches refreshed every week, fostering ongoing interaction and fostering genuine connections. What sets Cuspid apart is its unwavering focus on user preferences, offering a bespoke and immersive dating experience within the dynamic tech community.

## Achievements

Employee of the Month, SubcoDevs IT Consulting & Services Private Limited

Top Performer of the Month, SubcoDevs IT Consulting & Services Private Limited

Postman

Requirement Traceability Matrix

Test Cases & Test Scenarios

Test Planning

Release Notes Preparation & Reporting

Defect Tracking

Bug Reporting

Bug/Defect Life Cycle

Bug Sheet Preparation

MySQL

PostgreSQL

SQL

JMeter

JIRA/Click Up/Azure DevOps/Trello

Agile Methodology

Scrums/Epic/Stories

Root Cause Analysis

Browserstack

## Languages

English

Hindi

## Hobbies

Playing Chess, Cricket, Watching Series