

AMIT PANDEY

ASSOCIATE
CONSULTANT

PHONE | (+91) 9838283163

EMAIL | amitpandeypbh99@gmail.com

LOCATION | Gurugram, INDIA

EXPERIENCE | 1 Year 6 Months

Key Skills

- Computer
- System Administration
- Windows Administration
- Desktop Support
- Technical Support
- Marketing Communication
- Sales Promotion

Certification

- ??? CCC From NIELET.
- FUNDAMENTALS OF DIGITAL MARKETING CERTIFICATION BY GOOGLE

Languages

- HINDI
- English

Profile Summary

Experienced Associate with a strong background in telesales and customer support. Adept at generating leads and managing customer accounts, resulting in increased sales opportunities. Successfully resolved customer inquiries and complaints, maintaining a high level of satisfaction. Possess 1+ years of experience in providing excellent customer service and technical support.

Work Experience

Associate Consultant

Lenskart Solutions Pvt Ltd

08/2023 - Present

- Initiated inbound and outbound telephone calls to drive customer engagement and successfully pitched company products and services, resulting in a 30% increase in sales leads,

Customer Service Executive

Startek pvt ltd

02/2023 - 08/2023

Highly experienced Customer Support Executive with 1+ years of experience providing excellent customer service and technical support. Possess a proven track record of resolving customer issues in a timely and efficient manner

Education

B.A - Sociology

2023

Allahabad University

Grade - 55%

12th

2018

Uttar Pradesh , Hindi

Grade - 65-69.9%

10th

2016

Uttar Pradesh , Hindi

Grade - 60-64.9%