



SAURABH SHUKLA

C.C.A. & Personal Shopper



+918800944386



www.linkedin.com/

ishuklasaurabh



+918800980119



ishuklasaurabh@gmail.com

I am a qualified and professional customer Care Associate with a high level of experience and a real zest for sharing my passion for all things in customer service. Also I was worked as a personal shopper in Shopper's Stop.

SUMMARY

2020 - PRESENT

CALVIN KLEIN INDIA

- Working as a CRO in Calvin Klein.
- Attend and deal with the customers in a professional Manner.
- Daily making reports and KPIs.

2019 - 2020

Shopper's
Stop Ltd.

C.C.A. & PERSONAL SHOPPER

- Giving personalised service to the customers.
- Day to day making report of sales & KPIs.
- Customer dealing with a very polite and professional manner.

CAREER

2018-2019

DCA
Architects &
Interior
Designer

ASSISTANT ARCHITECT

- Designing and planing residential plans and layouts..
- 2D and 3D design planning via AutoCAD, Revit, 3dsMax software.
- Handling clients deals and making design by the requirements.

EDUCATION

2013-2016

Diploma in
Architecture

CHHOTU RAM RURAL INSTITUTE OF TECHNOLOGY

- 3 years of Diploma in architectural assistantship

2010-2012

Senior
Secondary
Schooling

DR. RAJENDRA PRASAD CO-ED SARVODAYA VIDHYALAYA

- Senior Secondary Schooling in 2012 from CBSE board.

2005-2010

High
Secondary
Schooling

RAJKIYA PRATIBHA VIKAS VIDHYALAYA

- Higher Secondary Schooling in 2010 from CBSE board.

SKILLS

Singing, Listening Music, Speaking Japanese, Basic Computer, Social Media