# Priyanka Malhotra

# Software Developer

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# Objective

Seeking a challenging yet rewarding role where I can leverage my one year of experience in customer support chat process providing fast, accurate, and empathetic support to a wide range of customers. I have completed my MCA in computer science.

## Work Experience

Aashreyarth Global Solution PVT LTD

June.2023

Working in Aashreyarth Global Solution PVT LTD since june, 2023 1 year of experience in customer support chat process.

## **Personal Projects**

- Online shopping website Portal
- O Gym Management System
- Chatbot using Python
  - -A chatbot is an ML-based software designed. This chatbot is usually converse via text and we can trained this Chatbot using Chatterbot module.

## Interpersonal Skills

- Flexible and adaptable in different situation.
- Confident and focused,
- Effective listener,
- Team Player,
- Ability to accept constructive feedback.

## Software Skills

- O Database: SQL
- O Languages; C, Python, HTML

## Education

#### Masters of computer applications

2019-2022

Gurugram University Gurgaon

### Bachelor's of computer applications

2019

Gurugram University Gurgaon

#### Senior Secondary, CBSE

2016

Jiwan Jyoti sr.sec school, Gurgaon