






# Prakul Jaret

 (+91) 862-693-0962  
 Prakuljaret321@gmail.com  
 22<sup>th</sup> July 2000  
 English & Hindi  
 Deep Villa Below Children Park Sanjauli, Shimla  
171006

## TECHNICAL SKILLS

- **MS Office 365:** Word, Excel, PowerPoint etc.
- Basic SQL(DBMS)
- **Project Management Methodologies**

## CERTIFICATIONS

- Six Sigma White Belt (Council for six sigma Certifications)
- SQL (Skill up)
- Supply Chain Management (Great Learning)
- Product Management (Great Learning)
- Project Management (Great Learning)

## SOFT SKILLS

Technical understanding | Ability to understand financial statements | Understanding of e-business / e-procurement systems | Troubleshooting, problem solving | Understanding of cross-cultural / global issues & Business ethics | Understanding of the legal issues involved in managing contracts

## EDUCATION & CREDENTIALS

- Master's Degree  
Chitkara University (Punjab)  
Master of Business Administration (MBA) in Logistics and Supply Chain Management  
2022-2024  
CGPA-8.99
- Bachelor's Degree  
Chitkara University (Punjab)  
BBA in Logistics and Supply Chain Management.  
2018-2021  
70%

## PERSONAL PROFILE

Managed client accounts by optimizing logistics solutions and improving service performance. Provided strategic insights and support to enhance operational efficiency, resolve shipping and compliance issues, and maintain high service standards. Developed strong relationships with clients and carriers, driving customer satisfaction and retention through reliable and tailored logistics services.

## WORK EXPERIENCE

### Sapiens Logistics - Apr 2024 - Present

#### Key Result Areas:

- **Client Advisory:** Provided expert advice to clients on transportation options, payment methods, and logistics strategies to optimize supply chain efficiency.
- **Rate Negotiation:** Negotiated competitive freight rates with carriers and secured favourable terms to maximize client satisfaction and profitability.
- **Load Coordination & Documentation Handling:** **Managed dispatch and coordination of freight shipments, ensuring on-time pickups and deliveries while preparing and processing essential shipping documents like bills of lading and contracts, maintaining compliance with industry standards.**
- **Relationship Building:** Developed and maintained strong business relationships with shippers and carriers, fostering long-term partnerships.

### Vienna Advantages 02/01/2024- 04/01/2024

#### Key Result Areas:

- **Conducted comprehensive testing and analysis of diverse ERP modules** to identify and document software issues and discrepancies.
- **Provided exceptional support to numerous clients**, effectively resolving their software-related concerns and ensuring smooth operation.
- **Uploading data using Excel** to streamline configuration and improve processes.
- **Worked on various modules** such as Supply Chain Management, DMS, Trade and Distribution and New Product Development, showcasing versatility and expertise.
- **Gained experience in using the JIRA tool** to create support requests and tickets, which are then submitted to the technical team for issue resolution.

### OM Logistics 06/03/2023 - 08/03/2023

#### Key Result Areas:

- Completed **Inventory control Project** with a fast-paced distribution centre of India
- **Inventory auditing, quality control, order tracking, picking product.**
- **Managing the billing and ordering process** for the company.